



DESTINATION 2026

Forward with Purpose

Breakout Sessions

System Leadership Kickoff will feature two breakout session rotations, giving attendees the opportunity to select two topics from the list below. Each rotation will host all eight topics, providing two different opportunities for leaders to participate in the sessions.

[Click Here to RSVP for Breakout Sessions](#)

As a reminder, all attendees are required to select two breakout sessions in advance, as each session will have limited capacity.

Excellence Through Learning & Innovation: How Evolving the Academic Culture at Ochsner Leads to Stronger Communities

Medical Education and Research foster innovation in healthcare, enhance the quality of patient care and cultivate the next generation of healthcare professionals who are equipped to meet the evolving health care needs of our community. This session will review our progress on key strategic initiatives including the development of Xavier Ochsner College of Medicine (XOCOM), growth of graduate medical education (GME) and growth of a clinical trials network. Attendees will have the opportunity to share best practices for fostering a strong academic environment and provide feedback on how to achieve our strategic goals.

Intended Audience:

This session is best suited for physician and clinical operations leaders across all regions.

Beyond the Finish Line: Embracing Quality Processes

In today's dynamic healthcare landscape, achieving quality benchmarks is just the beginning. This breakout session explores how healthcare leaders can shift their focus from merely meeting targets to embedding quality processes into the organization's culture for sustainable excellence. Attendees will gain actionable insights on fostering continuous improvement, engaging teams in quality initiatives and leveraging data to drive meaningful change. Join us to discover strategies that ensure quality isn't just a finish line – but an ongoing journey.

Intended Audience:

This session is designed for leaders who oversee and guide clinicians in both inpatient and outpatient settings, including nurse managers, medical directors, and clinical team leads.



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Belonging Starts Here: Engaging to Retain

This session provides leaders with actionable tools and strategies to proactively retain team members during their critical first year. By leveraging valuable insights from Ochsner's new hire experience – such as journey mapping, new hire feedback, first-year turnover data, and the First 6 Launch dashboard – leaders will explore evolving team member expectations and learn how to identify and act on the milestones and moments that matter most in a new hire's journey. The session focuses on fostering a sense of belonging, establishing role clarity, and delivering meaningful recognition– key drivers of engagement and retention in the first year and beyond. Leaders will leave with practical strategies to create a supportive, engaging onboarding experience that builds trust and strengthens team member commitment from day one.

Intended Audience:

This session is best suited for department leaders (managers and above) working to learn more about the team member journey and opportunities for engagement.

Advancing Access: How You Can Help Shape the Future of Care Delivery

This session will highlight key improvements in areas such as referral center infrastructure and contact center sub-specialization, with a focus on 2025 goals and the continued implementation of care redesign initiatives across departments. Participants will examine practical examples, such as mystery shopping and service line success stories, to identify challenges and uncover actionable solutions. The session will conclude with a hands-on activity, empowering attendees to develop a clear, actionable plan for their department's top priorities.

Intended Audience:

This session is designed for clinic leaders along with their physician dyad partners.

Building Clinician Culture: Creating a Collaborative, Supportive Environment

This session explores fostering a clinician culture where concepts such as quality, safety and accountability are central to building a cohesive group. Participants will learn practical tools to help drive professionalism that emphasizes the responsibilities that are shared between the physicians and Ochsner Health to help enhance a collaborative environment for our physicians, APPs and team members and to provide the best quality and outcomes for our patients.

Intended Audience:

This session is designed for physicians in all settings.



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The Impact of Meaningful Feedback: Driving Engagement, Performance and Growth

This session emphasizes the importance of meaningful feedback as a key driver of engagement and team performance, grounded in Gallup research. Leaders will gain clarity on what meaningful feedback is (and is not), how it differs from difficult conversations, and its role as a tool for growth, connection, and improved performance. The session introduces a guiding model for delivering feedback focused on outcomes and benefits, while exploring the dynamics of feedback in all directions, such as leader-to-employee, peer-to-peer, and employee-to-leader (managing up). Leaders will leave with practical strategies to embed meaningful feedback into their daily practices, creating a culture of continuous improvement and open communication.

Intended Audience:

This session is designed for department leaders and physician leaders who are responsible for sharing feedback with their teams to inform their professional development.

Financial Accountability & Sustainable Growth: Our Path to Greatness

With the industry facing significant workforce shortages and an aging population, sustainable growth becomes the only path to deliver world-class care at an affordable cost. This session will aim to provide an understanding of the economic environment faced by health systems, our strategy to continue thriving and serving more patients and how our leaders can help drive the change needed to ensure success.

Intended Audience:

This session is best suited for leaders seeking to understand the evolution of our growth, our economic realities and their role in helping us to achieve new levels of excellence.

AI Rx: Prescribing Trust, Strategy and Innovation

In this session, we'll explore the transformative potential of AI in healthcare, highlighting its ability to enhance patient care and support our team members. We'll address key themes including the importance of building trust, ensuring data security and maintaining the human aspect of healthcare. Leaders will learn how to champion responsible AI practices, foster a culture of collaboration and navigate the ethical, legal and security challenges that arise with AI adoption. Join us as we outline the critical steps to integrate AI thoughtfully and responsibly into our organization's future.

Intended Audience:

This session is best suited for clinical and non-clinical leaders who have an interest in learning more about AI opportunities and/or have ideas or concerns about AI they'd like to discuss.