

One-Year State of the Partnership



Our Shared Vision

Ochsner LSU Health Shreveport is a public-private partnership that oversees and coordinates activities between the health sciences center and the healthcare delivery system in Shreveport and Monroe, La. Building on the strengths of Ochsner Health System and LSU Health Shreveport, the partnership is working to improve the health and well-being of its communities, enhance access to care, upgrade facilities and equipment, and implement patient-centered technology. Working together, the partners also plan to grow the medical school and expand research in North Louisiana.

KEY FACTS



North Louisiana's only **Level 1 Trauma Center**



452-bed hospital in Shreveport



244-bed hospital in Monroe



More than **600,000 patient** visits annually



3,600 employees

Additional **270 employees** contracted for dietary and housekeeping services

And, more than **900 physicians**, including **454 residents**

KEY UPDATES

- **678 new employees** hired by Ochsner LSU Health System
 - More than 100 net new jobs and 200 budgeted by July 2020
- **Increased minimum wage** to \$12.00 per hour for all **full-time and part-time employees** and **launched a merit-based wage increase** budgeted at \$3 million annually
- **More than 120 new physicians** have joined the Ochsner LSU Physician Group
- **Improved outcomes** and quality measures
- **Increased clinic visits** by over 22,000 and reduced registration and appointment wait time
- **Expansion of new clinics** in the community (Asthma, Allergy and ENT, GI, Cardiology, Primary Care, Neurosurgery and Neurology)
- A new **clinic for Hepatitis C** opened to expand access to screening and treatment for this curable disease

KEY UPDATES (CONTINUED)

- Two new **urgent care centers** are scheduled to open later this year in Shreveport and Bossier City
- **\$30 million in deferred maintenance projects** are underway, along with facility renovations, campus beautification, upgraded lighting and security
- **Increased inpatient capacity** and private rooms
- **Upgrade of electronic medical record system**, increasing continuity of care and creating a foundation to employ innovative digital health solutions
- Launched **TeleStroke** and **TeleICU program** to expand access to critical care services in Monroe
- A new **\$3 million Hybrid OR** opened at Monroe Medical Center, allowing the medical team to treat patients needing multiple surgical specialties while reducing risk and delays
- Louisiana's first Joint Commission certified **Thrombectomy-Capable Stroke Center**, and the first hospital in Shreveport to achieve the American Heart Association/American Stroke Association **Gold Plus Achievement Award** and **Target Stroke Honor Roll Elite Plus Award**
- **Designated a Level 4 Epilepsy Center**, the highest possible designation, by the National Association of Epilepsy Centers
- 2019 recipient of the **Cystic Fibrosis Foundation Quality Care Award** for pediatric and adult cystic fibrosis programs
- The state's first Louisiana Emergency Response Network recognized **Pediatric Trauma Program**
- The partnership has met all financial obligation to LSU



IMPROVING CARE

In addition to new physicians, expanded clinic capacity and process improvements, new leaders and equipment upgrades are improving the patient experience, quality and access to care.

More than \$12 million in new equipment orders include:

- Ultrasound imaging equipment, mammography and digital X-ray
- Laparoscopic and orthopedic surgical equipment
- Anesthesia machines
- Advanced monitoring for Shreveport and Monroe including all ER beds
- Fetal monitors
- Complete renovation of the central sterilization area
- New cath lab in Shreveport
- Pyxis drug dispensing cabinets

Multiple process improvement projects have contributed to overall decreased appointment wait times by 40% in targeted areas. Compared to before the Ochsner LSU Health partnership:

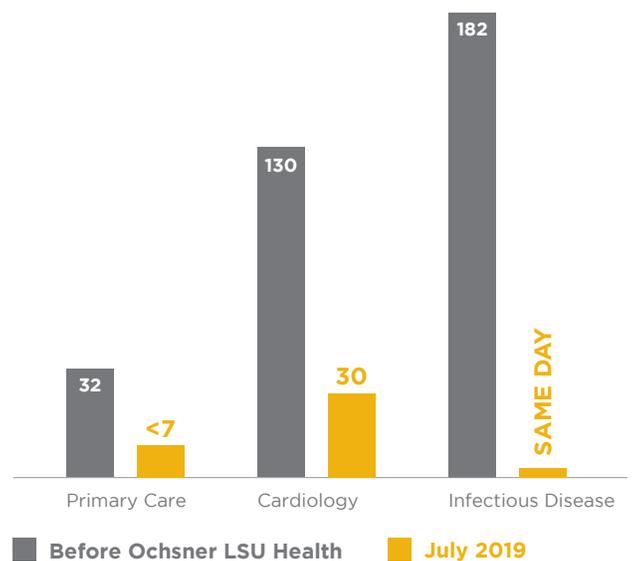
- The Primary Care appointment wait time **reduced from more than a month to less than a week.**
- The Infectious Disease appointment wait time **was 182 days. Now same-day appointments are available.**
- The Cardiology appointment wait time **has now been reduced to one month from six months.**

A **\$40 million Phase 1 investment** in the new **St. Mary Medical Center** campus includes new clinics, a comprehensive diagnostic imaging center, outpatient laboratory and an ambulatory surgery center opening in phases through 2019 and early 2020.

Successful Joint Commission Survey in Spring 2019

- Quality Indicators show significant improvement compared to pre-partnership
- Risk-Adjusted Mortality Index dropped by 11% at the flagship campus
- Reduction in infection rates of more than 50% across the system for Catheter-Associated Urinary Tract Infection and 31% reduction in MRSA in Shreveport
- Falls decreased more than 21% in Shreveport and more than 56% in Monroe

Decreased Wait Times – Increased Access Days Until Next Available Appointment



Overall **decreased appointment wait times by 40%** in targeted areas.

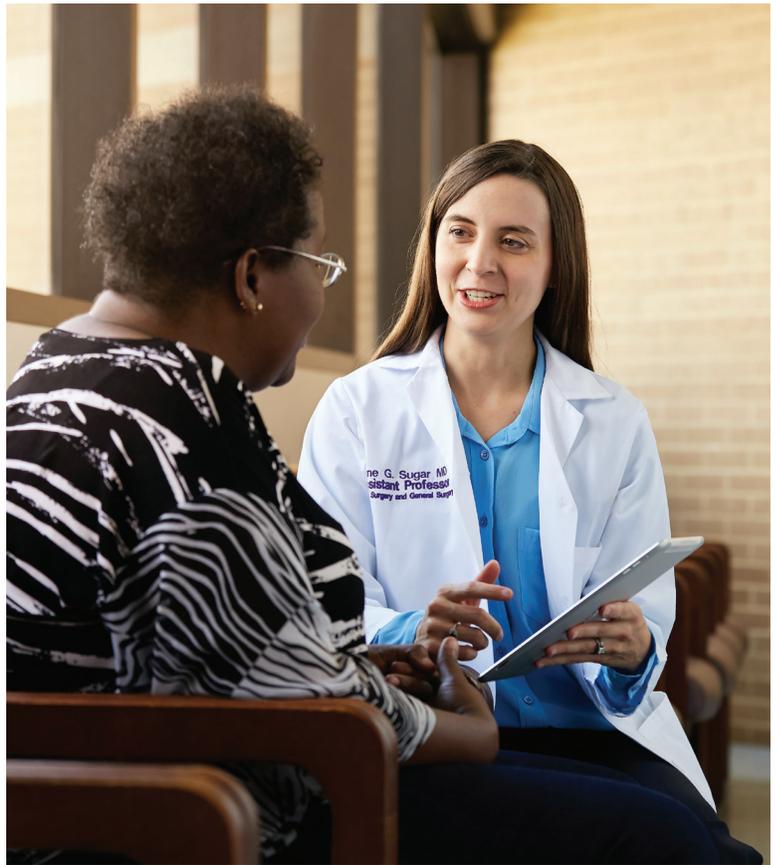


ACADEMICS & RESEARCH

Academics: LSU Health Shreveport and Ochsner Health System have committed to growing the medical school class size to 200 students over the next five years to address the current physician shortage and meet the future healthcare needs of our state. The school welcomed its largest class, 150 students, in August 2019, up from 126 the previous year.

The partnership has worked together to enhance GME teaching and training opportunities for medical students and residents, including a joint nuclear medicine residency program, joint tumor boards, joint conferences and an Opioid Education for LSU Health Residents and Fellows via Ochsner CME. In addition, several initiatives have begun to promote resident and fellows exchange rotations.

Ochsner Health System established a full-tuition scholarship to LSUHS School of Medicine for an Xavier student and awarded the first scholarship.



Research: Ochsner and LSU Health Shreveport have also been working closely to grow research that impacts patients in Louisiana. Joint research grant applications and collaborative research projects have begun between researchers at LSU Health Shreveport and Ochsner, including joint applications with the Department of Defense and industry-sponsored trials. The partners have also committed to collaborative research through the Louisiana Clinical & Translational Science Center grants program, with two projects currently selected for funding.