EpicCare Link

Why EpicCare Link?

EpicCare Link provides secure, convenient access to patient information through your browser – when and where you need it. There is minimal set-up and maintenance required, so you can concentrate on caring for your patients. The best part…no additional cost to you!

What is EpicCare Link?

EpicCare Link is a secure Web portal that connects you to information stored in Ochsner’s electronic medical record for your referred and admitted patients. You’ll have the access to information to help plan your patients’ ongoing care.

Keeping You Informed.

With EpicCare Link you can access important events and the latest information about your patient’s treatment. Login to view your patient’s medical record including:

- Lab, imaging and test results
- Hospital admissions
- Discharge summaries
- PACS images and scanned files
- Consultation notes

How To Get EpicCare Link.

Step 1. Contact External Access by emailing externalaccess@ochsner.org or calling (504) 842-5309 to request more information related to Epic Care Link. When calling or emailing, please reference code: MUEXTREF.

Step 2. External Access will send you a checklist to help gather user information and access agreement. Complete and sign both, including a confidentiality agreement for each person who needs access.

Step 3. Return the checklist information and signed access and confidentiality agreements to External Access.

Step 4. Within 5 business days of receiving the checklist information and signed access agreement, Ochsner will contact you to make arrangements for set up and provide support documentation.