

**Employee Emergency Assistance Fund**

**DONOR IMPACT**

**2020-21 REPORT**

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## MISSION

We Serve, Heal, Lead,  
Educate and Innovate.

## VISION

Ochsner will be a global medical and academic leader who will change and save lives. We will shape the future of healthcare through our integrated health system, fueled by the passion and strength of our diversified team of physicians and employees.

Please visit [ochsner.org/donorimpact](https://ochsner.org/donorimpact) to learn more about how donors like you are impacting patient care across Ochsner Health. Some photos in this report may have been taken before COVID-19.



# Employee Assistance Fund

The Employee Assistance Fund was created to support Ochsner employees during times of significant need. Recently, the fund has provided financial assistance for the frontline workers who put their lives on hold to protect our community from COVID-19. Your support ensures that resources are always there when our frontline employees need them most. In 2020, the Employee Assistance Fund provided support to 341 Ochsner Health employees for hurricane relief, COVID-19 crises, childcare, and temporary financial relief.

Without the resilience, strength and support of our community, the work we do would be impossible. Your constant generosity and offerings of kindness allow us to deliver the highest standard of care when our friends and neighbors need us most. To you and anyone who has shared resources, supplies, and words of encouragement, we offer our sincerest gratitude. Together, we are stronger.

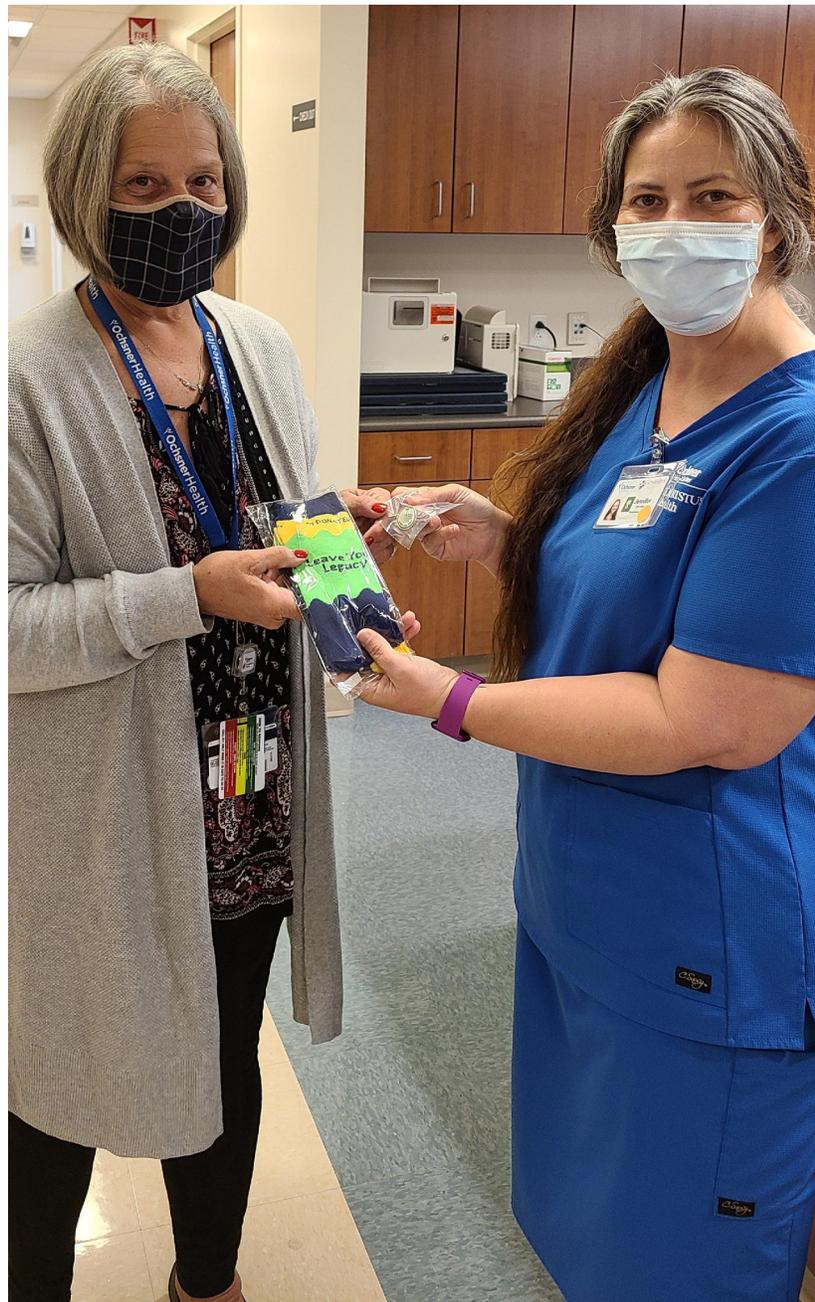
# YOUR GIFTS IN ACTION

## Your support helps people like Susan

My name is Susan Meaux. I work for Ochsner CHRISTUS Health Center. My job title is HIM Document Imaging Technician Administration.

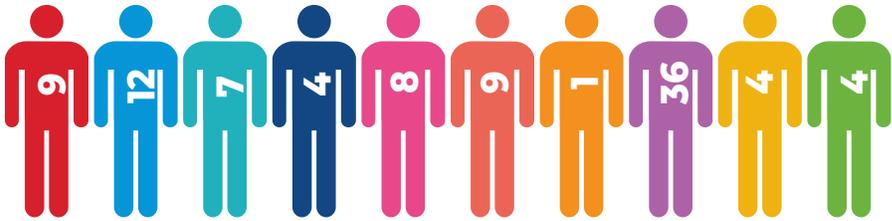
I would like to thank the donors to the Employee Assistance Fund for helping me out during Hurricane Laura and Hurricane Delta. I really don't know where I would be if it weren't for them. I worked for a company for 24 ½ years and never saw anything like this before. I have never worked for a company that takes care of and supports it's employees like Ochsner.

We are not a number. Everyone addresses everyone by their name. Ochsner is truly concerned about their employees and is a really great place to work. Your gift to the Employee Assistance Fund will not be used anywhere else but for the employees in a time of need. Based on my experience as an employee of only about three months (at the time of the hurricanes), I received help from the Employee Assistance Fund. With all the banks closed, I had no cash on hand. With the help of the Employee Assistance Fund, the stress level was lifted some. I knew I would be able to get some of the things I needed to survive until the electricity was turned back on. I would like to thank everyone that has given to the Employee Assistance Fund.



Jennifer Guillory, Employee Giving Ambassador for Lake Charles (left) with Susan Meaux (right)

# 2020 EAF DISBURSEMENTS



In 2020, your support allowed 341 employees to receive relief during financial stress. Thank you for your support.

- Ochsner Baptist—A Campus of Ochsner Medical Center
- Ochsner Medical Center—Baton Rouge
- Ochsner Bayou Region
- Corporate Employees
- Ochsner Medical Center –Kenner
- Ochsner Medical Center—North Shore
- Ochsner LSU Health Shreveport
- Ochsner Medical Center- New Orleans
- St. Charles Parish Hospital
- Ochsner Medical Center—West Bank Campus

# 94

Regional Employees

# 35

COVID-19 Assistance

# 212

Hurricane Assistance



# COVID-19 RELIEF UPDATE



Amy Feehan, PhD

The Pandemic Response Research Fund was used for the Seroprevalence COVID trial conducted in New Orleans by Amy Freehan, PhD. Using a novel recruitment method and paired molecular and antibody testing for severe acute respiratory syndrome Coronavirus 2 infection, Dr. Feehan's study determined seroprevalence in a racially diverse municipality in Louisiana. Infections were highly variable by zip code and differed by race/ethnicity. Overall, census-weighted seroprevalence was 6.9 percent, and the calculated infection fatality ratio was 1.61 percent.

**589**

Food Donors

**206**

PPE and Other  
Equipment  
Donors



# 2021 EAF DISBURSEMENTS

## Employee Assistance

Employee Assistance is a confidential process, and the funds are disbursed to employees for personal hardships which can include loss of spouse's job, home disasters, unexpected medical bills, death of family members, or unexpected home expenses that prevent employees from paying rent/mortgage, utilities, and basic necessities. Employees who receive funding from the Employee Assistance Fund continue to be appreciative of all the help provided through this program.



## Emergency Response

This year has presented many challenges. During the first quarter, the employee assistance fund supported 41 employees through temporary financial disasters. In the second and third quarters, a fourth surge of COVID-19 and Hurricane Ida in Southeast Louisiana have wreaked havoc. Many in the Ochsner employee family are experiencing damage and destruction of their homes and communities. Your generosity will continue to be used to help our healthcare heroes through this difficult time. Thank you for your extraordinary support.

Left: OchMart is a pop-up market created at hospitals that experience emergencies for employees to "shop" for free for essentials.



THANK  
YOU!!