Family Unit Visitation Guidelines

Here at Ochsner Medical Center West Bank we feel that family support and understanding is an important part of the healing process. We pride ourselves on our relationships with our team members, patients, and patient’s family. Therefore, we ask that you assist us in caring for your loved one by adhering to the policy below. These guidelines are set to benefit the

Health and Safety

of you and your loved one that we are caring for.

- For safety and security reasons, the Family Unit is a locked down unit. In order to gain access to enter the unit you are to use the phones located directly outside the double doors to Labor and Birth Unit or OB/GYN Unit.
- Please check at nurse’s station before visiting your loved one.
- Guests will not be allowed to stand in hallways. Please use our waiting room. Staff will notify you when you can visit.
- No children under age 12 are allowed on the unit except for brother(s)/sister(s) of the new baby. Children visiting during daytime hours should be current on all immunizations and without signs of infection (no cough, runny nose, sneezing, fever, vomiting, diarrhea etc.) Children should be with a visiting adult 18 years or older at all times.
- Visitors may be asked to leave at any time.

Labor and Birth Unit

- Only three guests are allowed per patient at any time. Once the room is set up for delivery or in the event of an emergency only two support person can remain with the patient.
- Visitors are discouraged from eating in the patient's room. Please use the family waiting room area or cafeteria.
- Two support people may stay during routine vaginal delivery and one support person during an elective C-section.
- Guests may be asked to move to the waiting room when physicians make rounds or procedures need to be performed.
- One support person over the age of 18 may spend the night with the patient.
- Videotaping and photography are limited in delivery until after the baby is born and with the staff’s permission. All cell phones must be in silent modes and televisions off or turned down during a delivery.

OB/GYN Unit

- Only four guests are allowed per patient at any time. Other guests must wait in waiting room. So that our patients are allowed to rest quietly, please refrain from visiting after 9:00 p.m. All guests after 9:00 p.m. must obtain an ID label from security in the ER and be escorted by security via ER entrance. Visiting after 9:00 p.m. is only allowed for deliveries and with the staff’s permission.
- All patients have right to have support person of their choice with them at any time. For safety and security reasons, absolutely no children are allowed to spend the night.
- We are committed to providing you with 2 hours of uninterrupted peace and quiet every day from 2 p.m. – 4 p.m. Visitors are encouraged to honor the special time for parents and babies.

We appreciate your support and understanding. Thank you for choosing Ochsner Medical Center West Bank for your healthcare needs.

Rev 8/2015