

How to Request Pharmacy Refills Through the MyOchsner App



The MyOchsner app is free and easy to use. It gives you quick access to your prescription information right from your phone.

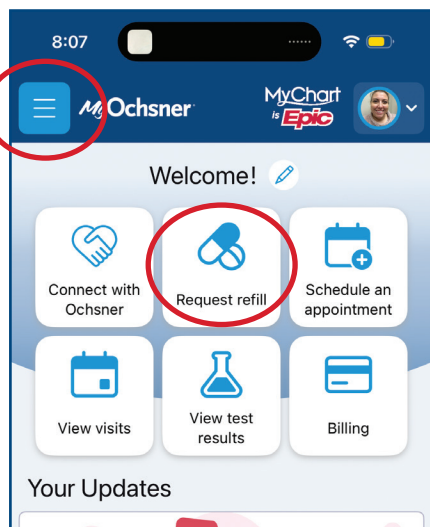
You can view your prescriptions, check which ones are ready for refill and request a refill whenever you need one. **To get started, open the MyOchsner app, log in, and follow the steps below.**



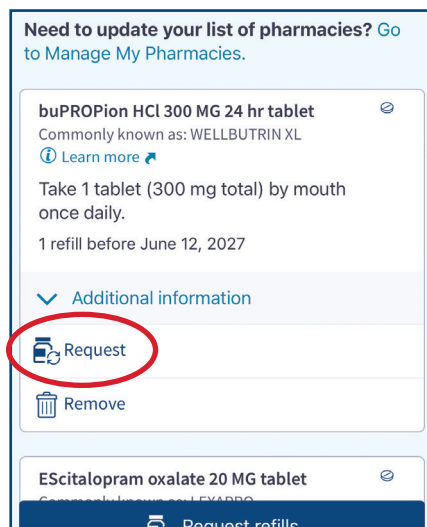
No Refills Available?

If your medication has no refills, **message your doctor through MyOchsner to request approval.** In most cases, this does not require an in-person appointment.

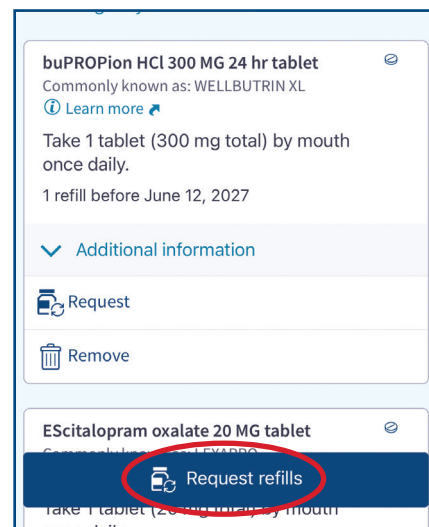
STEP 1: On the home screen, tap the **Request Refill** icon, or select it in the Menu (three lines).



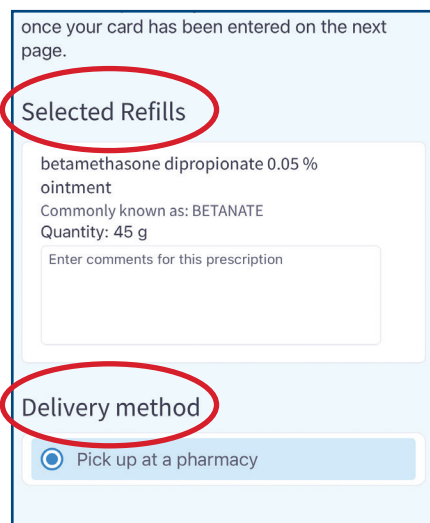
STEP 2: Tap **Request** under the medication to refill. You can select more than one medication.



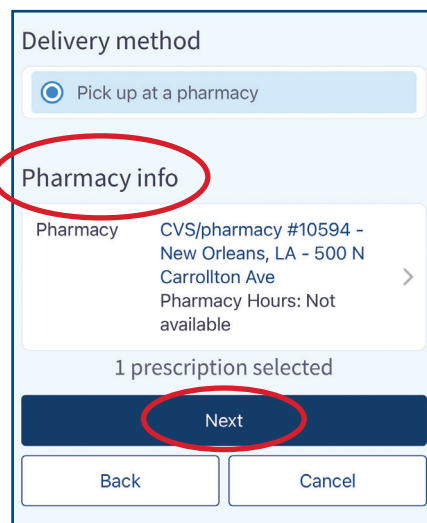
STEP 3: After selecting all medications you would like to request, tap **Request Refills**.



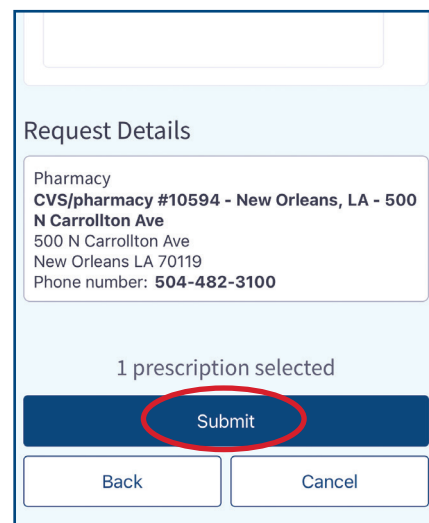
STEP 4: Review the selected refills and choose to pick them up or have them mailed to you.



STEP 5: Verify your pharmacy information or delivery address, then tap **Next**.



STEP 6: Review your medication information and delivery method. If it all looks correct, tap **Submit**.



How to Request Pharmacy Refills Through the **MyOchsner** Website



www.MyOchsner.org gives you quick access to your prescription information and more.

You can view your prescriptions, check which ones are ready for refill and request a refill whenever you need one. **To get started, visit www.MyOchsner.org, log in, and follow the steps below.**

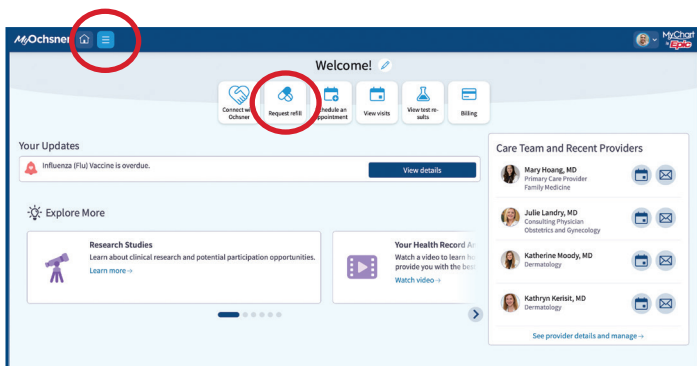


No Refills Available?

If your medication has no refills, **message your doctor through MyOchsner.org to request approval.** In most cases, this does not require an in-person appointment.

STEP 1

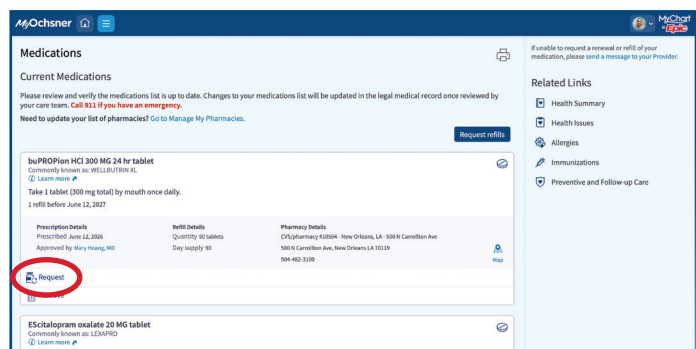
On the homepage, click the **Request Refill** icon, or select it in the Menu (three lines).



STEP 2

Click **Request** under the medication to refill. You can select more than one medication.

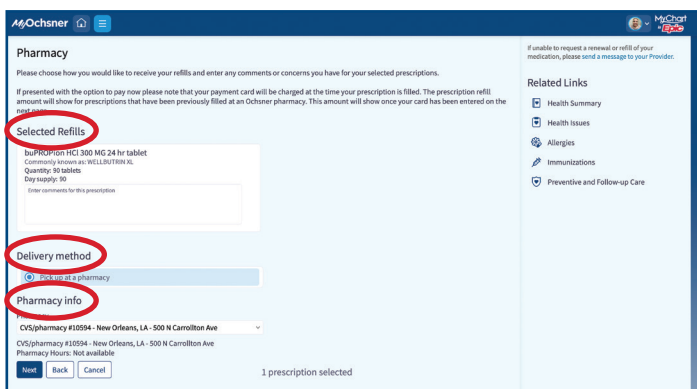
After selecting all medications you would like to request, click the blue **Next** button.



STEP 3

Review the selected refills and choose to pick them up or have them mailed to you.

Verify your pharmacy information or delivery address, then click the blue **Next** button.



STEP 4

Review your requested medications and delivery method. If it all looks correct, click the blue **Submit** button.

