



Oncology Patient Evacuation Guide

Table of Contents

Overview.....1

Important Information to Keep on Hand2

What to Do Before Evacuating4

MyOchsner Patient Portal5

Virtual Visit Instructions.....6

Infusion Suite Locations.....8

Notes.....10

Treatment Patient Wallet Cards.....13

Overview

Our oncology team is dedicated to making sure that you have the resources you need to get medical care wherever you are.

When something as unexpected or unplanned as a natural disaster occurs, having to evacuate your home and be in an unfamiliar place is incredibly unsettling. When you are also receiving care for a cancer diagnosis, you have to factor in the additional concern of how you will get your medications, communicate with your provider, or get urgent medical advice.

This booklet will help you organize your information and feel more empowered to stay on track with your care, regardless of what mother nature throws at us.

Section 1: Important Information to Keep on Hand – This section helps guide you on collecting key information to have while you are away from home. Some information may seem commonplace and obvious, but it never hurts to have all these details in one place. If you have to seek care elsewhere while evacuated, these little details may help expedite the intake process at another facility.

Section 2: What to Do Before Evacuating – There are some simple steps to take before you leave to ensure you have everything you need while you are away.

Section 3: MyOchsner Patient Portal – If you do not have the MyOchsner Patient Portal, now is the time to set it up! This is an incredibly helpful tool for staying connected to providers and medical records wherever you are.

Section 4: Virtual Visit Instructions – You may be able to schedule a virtual visit with your provider while away from home. This section walks you through how to complete the set up and check in for that visit.

Section 5: Infusion Suite Locations – One major benefit of being our patient is that we have locations in multiple cities across Louisiana and southern Mississippi. Our oncology locations are listed on page 9, as well as contact information to reach out for an appointment if needed.

Section 6: Treatment Patient Wallet Cards – If you're actively receiving medication for cancer, it's important that any medical facility you visit understands this. The wallet cards on page 13 give new providers important details about your cancer care, in case you cannot speak for yourself.

Section 7: Notes – You may find it's easiest to keep all notes or additional phone numbers you collect while evacuated together in this booklet. We've provided some lined Notes pages to help with this, beginning on page 10.



Keep this booklet nearby while evacuated or at home during a natural disaster emergency. **Make sure you have read through it and fill out all the appropriate sections.** Feel free to reach out with any questions or concerns.

Important Information to Keep on Hand

My Personal Information

Full Name: _____

Date of Birth: _____

Medical Record Number (MRN): (if unsure, ask your provider's office) _____

Email: _____

Phone Number: _____

Address: _____

Emergency Contact(s) Name: _____

Emergency Contact(s) Phone Number: _____

Diagnosis: _____

Current Treatment (if applicable): _____

Last Dose (if applicable): _____

Previous Treatment(s) (if applicable): _____

Provider and Pharmacy Information

Write down the names of any physicians you see regularly below, including your oncology team and your primary care doctor.

Physician Name	Phone	Specialty (surgeon, PCP, etc.)

Preferred Pharmacy: _____

Insurance Name: _____

Insurance ID Number: _____

Supplemental Insurance (if applicable): _____

Supplemental Insurance ID Number (if applicable): _____

Evacuation Information

Evacuation Start Date: _____

Location: _____

Temporary Address: _____

Temporary Phone Number (if applicable): _____

My Medications

For additional space, turn to the Notes section on page 10.

Medication Name	Dose	Frequency	Prescribing Physician
Example: Lasix	20 mg	1x/day	Dr. John Smith

My Health Conditions

For additional space, turn to the Notes section on page 10.

Condition Name	Current Treatment(s)	Treating Provider
Example: high blood pressure	Lasix	Dr. John Smith

What to Do Before Evacuating

Fill Out Personal Information

Fill out all information on pages 2-3 of this booklet, including all current medications and past and current conditions that may affect care. If you have any questions about what to put in this section, talk to your primary care physician or oncology team.

Refill Medications

Be sure to have adequate refills of all your important medications (at least 2 weeks' worth if possible).

If you cannot obtain refills before you go, investigate what pharmacies are near your evacuation destination and communicate that to your provider as soon as possible.

Log In to MyOchsner

Make sure you have an active MyOchsner account. If you need assistance setting up your account, see the next page.



In your MyOchsner portal:

- Send a message to your provider(s) to tell them where you plan to evacuate.
- Print or save a copy of your most recent After Visit Summary (found under "Appointments" then "Past" in the Patient Portal) and bring this with you.

Print Wallet Card

Page 13 of this booklet includes a wallet card for chemotherapy or immunotherapy treatments. If you are on either of those types of treatments currently, cut out and complete the wallet card, and place it in your wallet for emergencies.



Be sure to bring this guide with you when you evacuate!

MyOchsner Patient Portal



We strongly encourage you to make sure you are signed up for the MyOchsner portal as soon as possible.

MyOchsner is the easiest way to communicate with your provider, set up additional appointments (including virtual visits), and access your medical records should you need to evacuate.



Schedule appointments



Skip paperwork with ePre-Checks



Attend virtual appointments



Communicate with providers



Easily view and pay bills



View test results and records

How to sign up

Activating your MyOchsner account is easy. Sign-up information is available on your personalized After Visit Summary (AVS). If you don't have an AVS, you can still set up a new account. Just follow these steps:

1. Go to **myochsner.org** or scan the code to the right. If you have an activation code, click the **Sign Up** link under the Login button and fill out the form. If you do not have an activation code, click the **Sign up online** button under "No Activation Code?"
2. After the page opens, enter the requested information and submit.



If you have MyOchsner questions or technical issues, email MyOchsner@ochsner.org or call 1-877-339-2637.

***NOTE: MyOchsner is not to be used for urgent medical needs.** Messages sent through your patient portal are only checked during normal business hours. If you have any urgent needs that cannot wait until the next business day, call your provider's office directly or the operator and ask to speak to the medical oncologist on call.*

Virtual Visit Instructions

STEP 1: Complete ePre-Check

On a computer or mobile phone, log in to MyOchsner at myochsner.org or scan this code:



During ePre-Check you will be asked to verify your insurance and personal details. You will also sign the Telehealth consent form.

10:47

Back

V ePre-Check

Close

Telehealth Consent

✓ Signed on 11/20/2024

Review

Clinic Authorization

✓ Signed on 11/20/2024

Review

Notice of Nondiscrimination and Accessibility

✓ Signed on 11/20/2024

Review

Next

Back

Finish later

10:44

Back

V ePre-Check

Close

Verify Your Personal Information

Contact Information

123 MAIN St
New Orleans LA 70121

504-555-5555 (preferred)
504-555-5555
timothy.schiro@ochsner.org

Edit

Details About Me

Preferred First Name
Virtual

Legal Sex
Male

Marital Status
Single

Edit

10:44

Back

V ePre-Check

Close

PCP

Insurance

Sign

Please review and verify that your insurance information is up to date for this visit. Only coverages with eligible payers and plans in this visit's service location appear.

Insurance on file

You do not have any available coverages.

+ Add a coverage

Next

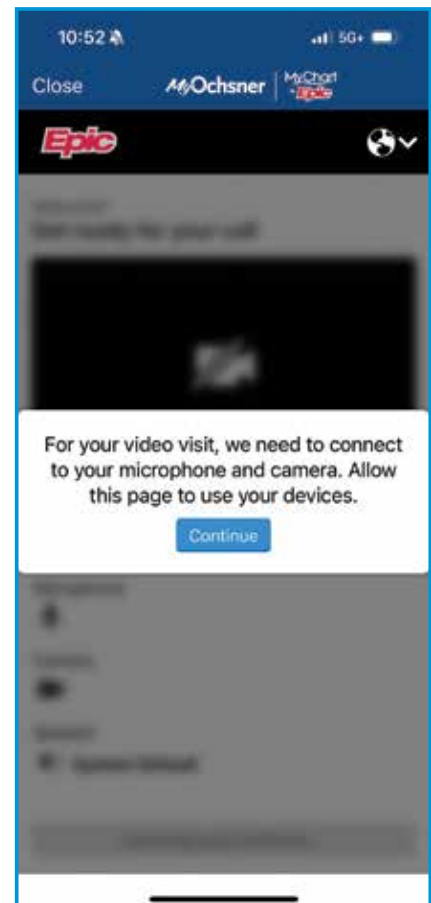
Back

Finish later

STEP 2: Allow access to your camera and microphone

In MyOchsner, click on the virtual visit appointment to view appointment details.

Select “Continue” or “Allow” when asked for permission to use your camera and microphone.



STEP 3: Complete your visit

After you have successfully allowed access to your camera and microphone and it is time for your appointment, follow the steps below to complete your visit.

1. Select “Appointments” from the home screen and find today’s Virtual Visit. Click the green button at the bottom of your screen that says, “Begin Visit.”
2. Once selected, you will enter a virtual waiting room until your provider arrives. Please stay on this screen while you wait for your provider to join.

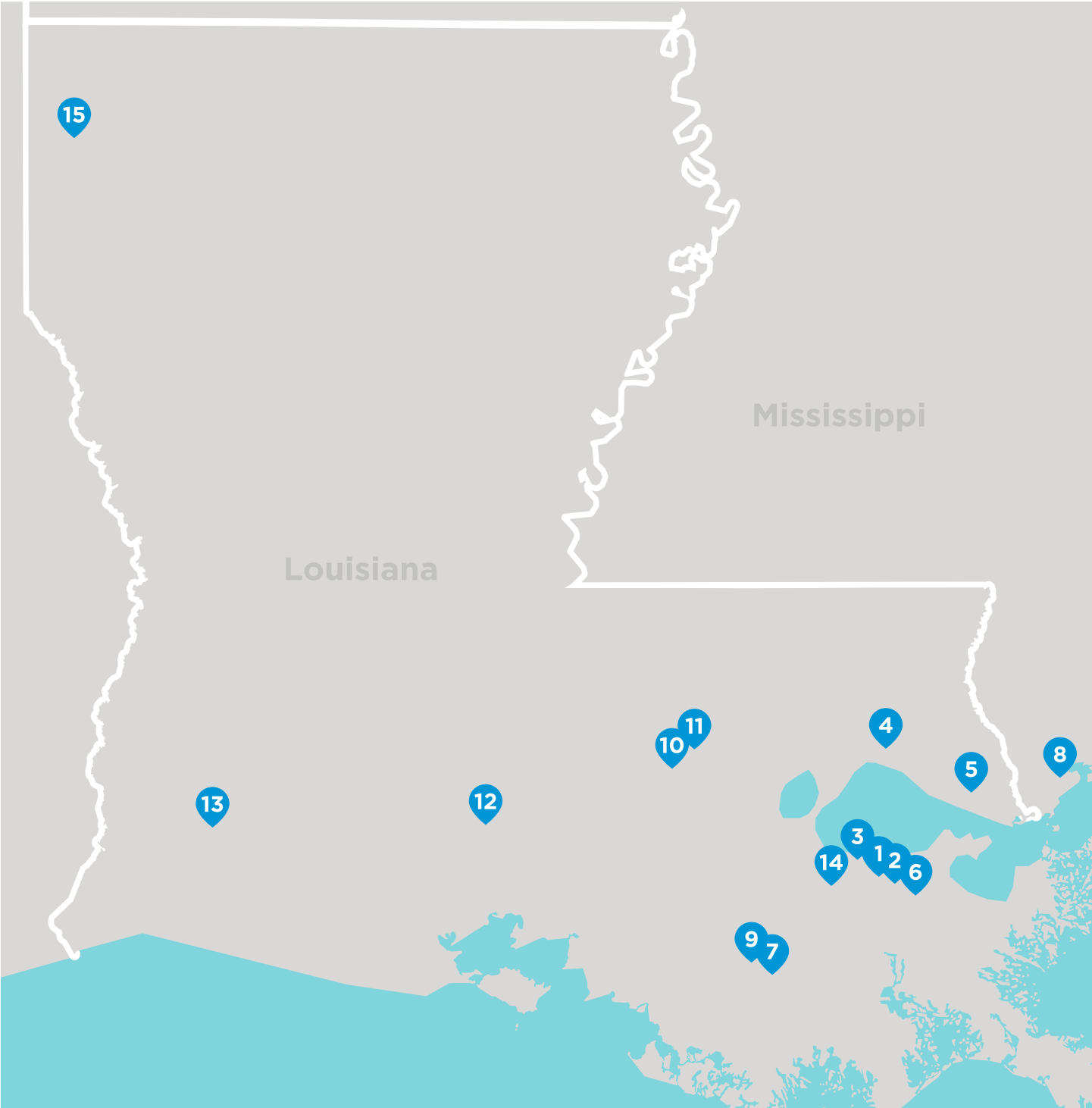


For help with virtual visit technical issues, call toll free 1-877-339-2637.

Infusion Suite Locations

We offer a variety of infusion services as cancer treatment options.

At our convenient locations, our staff strives to make the infusion experience as comfortable as possible for our patients.



1. Ochsner MD Anderson Cancer Center at The Gayle and Tom Benson Cancer Center
1516 Jefferson Hwy., 5th Floor
New Orleans, LA 70121

504-842-3910

M-F, 7am - 7pm | Sat, 8am - 2pm

2. Ochsner Baptist – A Campus of Ochsner Medical Center Ochsner Health Center – Baptist Napoleon Medical Plaza
2820 Napoleon Ave., Suite 210

New Orleans, LA 70115
(Located behind outpatient pharmacy)

504-842-9914

M-F, 8am - 4:30pm

3. Ochsner MD Anderson Cancer Center at Ochsner Health Center – Kenner

200 West Esplanade Ave., Suite 200
Kenner, LA 70065

504-464-8615

M-F, 8am - 4:30pm

4. Ochsner MD Anderson Cancer Center at St. Tammany Cancer Center, A Campus of Ochsner Medical Center

900 Ochsner Blvd., 3rd Floor
Covington, LA 70433

985-249-2383

M-F, 8am - 6:30pm

5. Slidell Memorial Hospital Regional Cancer Center

1120 Robert Blvd.
Slidell, LA 70458

985-280-2902

M-F, 7am - 5pm

6. Ochsner MD Anderson Cancer Center at Ochsner Medical Center – West Bank

2500 Belle Chase Hwy., 2nd Floor
Gretna, LA 70056

504-207-2727

M-F, 8am - 4:30pm | Sat by appt (if staff available)

7. Leonard J. Chabert Medical Center

1978 Industrial Blvd., 4th Floor
Houma, LA 70363

985-873-2729

M-Th, 7am - 5:30pm | Fri, 7am - 3:30pm

8. Ochsner Medical Center – Hancock

149 Drinkwater Blvd., 1st Floor
Bay St. Louis, MS 39520

228-467-3946

M-F, 8am - 4:30pm

9. Terrebonne General Medical Center*

8166 W Main St., 2nd Floor
Houma, LA 70360

985-857-8093

M-F, 8am - 4:30pm

10. Ochsner MD Anderson Cancer Center at Ochsner Medical Complex – The Grove

10310 The Grove Blvd.
Baton Rouge, LA 70836

225-761-5409

M-F, 8am - 5pm

11. Ochsner MD Anderson Cancer Center at Ochsner Cancer Center – Baton Rouge

17050 Medical Center Dr., 1st Floor
Baton Rouge, LA 70816

225-761-5410

M-F, 8am - 5pm

12. Ochsner Lafayette General Medical Center Ochsner Cancer Center of Acadiana

1211 Coolidge Blvd., Suite 100
Lafayette, LA 70503

337-289-8400

M-F, 8am - 5pm

13. Ochsner CHRISTUS Health Center – Lake Area

4150 Nelson Rd., Building G, Suite 2
Lake Charles, LA 70605

337-656-7872

M-F, 8am - 5pm

14. St. Charles Parish Hospital

1057 Paul Maillard Rd., Suite A-1250
Luling, LA 70070

985-785-5644

M-F, 7am - 3:30pm

15. Ochsner LSU Health Shreveport – Feist-Weiller Cancer Center

1501 Kings Hwy.
Shreveport, LA 71103

318-813-1000

M-F, 8am - 4pm

** This location is part of the Ochsner Health Network but will require additional appointments with a TGMC provider.*

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Treatment Patient Wallet Cards

If you're actively receiving medication for cancer, it's important that any medical facility you visit understands this. These wallet cards give new providers important details about your cancer care, in case you cannot speak for yourself.

The cards below can be cut out, folded, and placed in your wallet with the important information filled out.

Cut on the dotted line

Fold on the solid line

Immunotherapy Wallet Card	Common Side effects of Immunotherapy
Patient Name: _____	<ul style="list-style-type: none">• Cough, Trouble Breathing or Chest Pain
Provider Name: _____	<ul style="list-style-type: none">• Diarrhea
Provider Phone Number: _____	<ul style="list-style-type: none">• Vision Changes
Diagnosis: _____	<ul style="list-style-type: none">• Skin Rashes
Immunotherapy Name: _____	<ul style="list-style-type: none">• Severe Muscle Pain or Weakness
Other Cancer Medications/Notes: _____	<ul style="list-style-type: none">• Hypothyroidism/ Anemia
_____	<ul style="list-style-type: none">• Severe Headache
_____	<ul style="list-style-type: none">• Fever >100.4 (oral)
_____	Contact your Oncology Provider's Office when experiencing any of these symptoms.
St. Tammany Cancer Center A Campus of Ochsner Medical Center	St. Tammany Cancer Center A Campus of Ochsner Medical Center

Cut on the dotted line

Fold on the solid line

Chemotherapy Wallet Card	Common Side effects of Immunotherapy
Patient Name: _____	<ul style="list-style-type: none">• Changes in Blood Counts (Hgb, WBCs, Platelets)
Provider Name: _____	<ul style="list-style-type: none">• Nausea/Vomiting
Provider Phone Number: _____	<ul style="list-style-type: none">• Diarrhea
Diagnosis: _____	<ul style="list-style-type: none">• Hair Loss
Chemotherapy Name: _____	<ul style="list-style-type: none">• Taste Changes
Other Cancer Medications/Notes: _____	
_____	Contact your Oncology Provider's Office when experiencing any of these symptoms.
_____	St. Tammany Cancer Center A Campus of Ochsner Medical Center
_____	St. Tammany Cancer Center A Campus of Ochsner Medical Center



northshorecancercare.org