



Policy

TITLE: Financial Assistance

EFFECTIVE DATE: 01/31/2023

APPROVER(S): Peter November (CEO-Ochsner Health System), Scott Posecai (EVP-Chief Financial

NUMBER: OHS.REV.042

APPLICABLE TO: Ochsner Baptist - A Campus of Ochsner Medical Center, Ochsner Health, Ochsner Medical Center, Ochsner Medical Center - Baton Rouge, Ochsner Medical Center - Hancock, Ochsner Medical Center - Kenner, Ochsner Medical Center - Northshore, Ochsner Medical Center - West Bank Campus, Ochsner St. Anne Hospital, , Rush - Ochsner Choctaw General, Rush - Ochsner Laird Hospital, Rush - Ochsner Rush Health , Rush - Ochsner Rush Medical Center, Rush - Ochsner Scott Regional , Rush - Ochsner Specialty Hospital , Rush - Ochsner Stennis Hospital, Rush - Ochsner Watkins Hospital

I. Purpose

This policy provides guidance on Financial Assistance guidelines for the provision of free or discounted, eligible Medically Necessary services to patients who meet certain eligibility criteria and demonstrate an inability to pay in accordance with 26 U.S. Code § 501r and other applicable regulations.

II. Scope

This policy applies all patients who are residents of Alabama, Louisiana or Mississippi and receive either Professional Services or Technical Services at Ochsner Health (Ochsner), as listed on Attachment D, that are Medically Necessary and who meet certain eligibility criteria.

III. Definitions

- A. Emergency Medical Condition – As defined within the Social Security Act §1867.
- B. Elective Services- Services, which could include Medically Necessary Services, that are not considered Urgent Services.
- C. Expected Payments - All claims allowed by insurers.
- D. Family Income – As defined by the Census Bureau to include earnings, unemployment compensation, worker's compensation, Social Security, Supplemental Security Income, public assistance, veterans' payments, survivor benefits, pension or retirement income, interest, dividends, rents, royalties, income from estates, trusts, educational assistance, alimony, child support, assistance from outside the household, and other miscellaneous

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sources on a pre-tax basis. The following are excluded from calculation as Family Income by the Census Bureau:

1. Noncash benefits (such as food stamps and housing subsidies);
 2. Capital gains or losses; and
 3. Tax credits.
- E. Federal Poverty Level (FPL) – The set minimum amount of gross income that a family needs for food, clothing, transportation, shelter and other necessities and varies by family size as set forth by the Department of Health and Human Services.
- F. Financial Assistance – refers to healthcare services provided by Ochsner without charge or at a discount to qualifying patients.
- G. Gross Charges – Total charges at the facility's full established rates for the provision of patient care services before deductions from revenue are applied.
- H. Medically Necessary – Services that are reasonable or necessary for the diagnosis or treatment of an illness or injury. Medical Necessity will be determined by the examining physician.
- I. Patient Portion - The amount of medical charges the patient is financially responsible for after insurance has been applied to the bill for the services rendered.
- J. Professional Services - services provided by a physician or clinical professional.
- K. Self-Pay Discount – Discount applied to amounts due from patients for uninsured services.
- L. Technical Services - medical or technical equipment, supplies or services.
- M. Underinsured – Patient has some form of third-party assistance but still has out-of-pocket expenses that exceed his/her ability to pay.
- N. Uninsured – Patient has no form of third-party assistance to assist with financial responsibility for medical services.
- O. Urgent Services – Services that if not performed timely would endanger life, significantly worsen the patient's condition, or result in loss of limb or irreversible loss of function.

IV. Policy Statement

- A. Ochsner is committed to providing Financial Assistance for Medically Necessary Care to persons who are Uninsured, Underinsured, ineligible for a government program, or otherwise unable to pay, and who are determined to be eligible for Financial Assistance in accordance with this policy. Ochsner shall provide, without discrimination, care of Emergency Medical Conditions to individuals regardless of their eligibility for Financial Assistance or for government assistance.

V. Policy Implementation

- A. Eligibility for Financial Assistance

1. The granting of Financial Assistance shall be based on an individualized determination of financial need and will not take into account age, gender, race, social or immigration status, sexual orientation, or religious affiliation.

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2. Patients are expected to cooperate with Ochsner's procedures for obtaining Financial Assistance or other forms of payment, and to contribute to the costs of their care based on their individual ability to pay.
 - a. Failure to comply with Ochsner's Financial Assistance screening process, including but not limited to, Medicaid coverage determinations, will exclude patients from Financial Assistance eligibility.
3. Financial Assistance applies to patient liability only, including but not limited to, deductibles, co-payments, and co-insurances and is available to residents of Louisiana and Mississippi. Eligibility for Financial Assistance is determined based on the patient's Family Income, assets, and family size.
4. Ochsner shall provide a 100% Financial Assistance discount for eligible services to patients whose Family Income is at 200% of the FPL Guidelines or less.
5. Patients whose Family Income exceeds 200% of the FPL may be eligible to receive discounted rates based on their specific circumstances, such as catastrophic illness or medical indigence, at the discretion of Ochsner. For exceptions, documentation may be required to qualify for Financial Assistance. Exceptions include, but are not limited to:
 - a. Expensive medications and hospital/physician bills;
 - b. Terminal illness; or
 - c. Multiple hospitalizations.
6. Failure to comply with Ochsner's Medicaid coverage and Financial Assistance screening process will exclude patients from Financial Assistance eligibility.
7. Modifications to previously awarded discounts shall be made if subsequent information indicates the information provided to Ochsner was inaccurate.
8. Patients who are determined eligible for Financial Assistance shall not be deferred for Medically Necessary care.

B. Services Available Under this Policy

1. Financial Assistance is available for all Professional Services and Technical Services, except for the following:
 - a. Pre-paid, fixed price services;
 - b. Transplant services;
 - c. Elective Services; and
 - d. Fees for Professional Services rendered by the providers as listed on Attachment A.
2. Ochsner reserves the discretion to offer Financial Assistance for excluded services on a case-by-case basis.

C. Methods by Which Patients May Apply for Financial Assistance

1. Financial Assistance requests can be made by contacting the Patient Account Customer Service department via telephone, email, fax, or written correspondence or

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by visiting the Patient Financial Services Department located at Ochsner Health facilities.

2. Financial need will be determined by an individual assessment of financial need and may:
 - a. Include an application process ("Attachment B"), in which the patient or the patient's guarantor, is required to cooperate and provide personal, financial, and other information and documentation relevant to making a determination of financial need;
 - i. The Financial Assistance application is required to provide additional information to allow for a more in-depth review of borderline approvals, hardship cases, and large balances.
 - b. Include the use of external publicly available data sources that provide information on a patient's or a patient's guarantor's ability to pay (e.g., credit scoring);
 - c. Use a third-party tool when there is insufficient information provided by the patient, which may be used as the sole documentation source to make a Financial Assistance determination.
 - d. Include reasonable efforts by Ochsner to explore appropriate alternative sources of payment and coverage from public and private payment programs and to assist patients to apply for such programs; or
 - e. Include a review of the patient's outstanding accounts receivable for prior services rendered and the patient's payment history.
3. Approvals for financial assistance are considered valid for 90 days and future balances within 90 days will be auto adjusted. A patient has 240 days from the date of the first post-discharge bill for an episode of care to apply for Financial Assistance for that episode of care.

D. Amounts Charged to Patients

1. Patients who receive Financial Assistance may not be charged more for the same services generally billed to insured patients. The Financial Assistance discounts are separately calculated for each facility and represent the average payor yield by reviewing Medicare and commercial actual and Expected Payments (including the Patient Portion) over the prior twelve-month period as demonstrated more fully on Attachment C.
2. Uninsured patients who are not eligible for financial assistance still qualify for an uninsured discount that is calculated for each facility (attachment C) and represents the average payor yield by reviewing Medicare and commercial actual and expected payments (including the Patient Portion) over the prior twelve-month period.

E. Presumptive Financial Assistance Eligibility

1. In addition to the formal Financial Assistance application process, Uninsured patients may also be presumed to be eligible for Financial Assistance for charges on Technical and Professional Services based on evidence provided via use of a third-party

screening tool, which may be utilized as the sole documentation source to make a Financial Assistance determination.

2. Technical and Professional Services will be reviewed separately under the presumptive process.
3. Medically Necessary charges not covered by Medicaid or indigent care programs may be presumed eligible for Financial Assistance.
4. Technical and Professional account balances with previously made payments may be considered for Financial Assistance if requested through Patient Financial Services or Patient Accounts Customer Service; however, they shall not be considered through the presumptive Financial Assistance process.
5. Approvals granted under presumptive Financial Assistance are valid for the encounter under review only and not valid for 90 days.

F. Billing and Collection Efforts

1. The Billing and Collections policy and translated copies can be obtained:
 - a. Online: <https://www.ochsner.org/patients-visitors/billing-and-financial-services/financial-assistance> or
 - b. upon written request at Ochsner Health System Patient Financial Services 1514 Jefferson Highway, New Orleans, LA 70121.
2. Ochsner will not impose against any patient extraordinary collection efforts such as wage garnishment, liens on primary residences or take other legal actions.

G. Communication of the Financial Assistance Program to Patients and Within the Community

1. Information about the Financial Assistance program can be found:
 - c. On patient billing statements,
 - d. Online via the Ochsner web site,
 - e. By visiting Patient Financial Services located at the Ochsner facilities, or
 - f. On the patient discharge summary.

VI. Enforcement

Failure to comply with this policy may result in progressive discipline up to and including termination of employment for employees or termination of contract or service for third-party personnel, students, or volunteers.

VII. Attachments

Attachment A Professional Services Not Covered by Financial Assistance Policy
Attachment B Financial Assistance Application
Attachment C Amounts Generally Billed Discounts
Attachment D Facilities Covered under Financial Assistance Policy

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VIII. References

OHS.REV.044 Billing and Collections

HFMA 501(c)(3) Hospital Charity Care Policy and Procedure

Census Bureau Measure of Poverty

42.U.S.C. 1395dd

26 U.S.C 501, see also 26 CFR Parts 1, 53 and 602, Additional Requirements for Charitable Hospitals; Final Rule

<https://www.census.gov/topics/income-poverty.html>

IX. Policy History

OHS.REV.042 Financial Assistance (July 2014)

Attachment A Professional Services Not Covered by Financial Assistance Policy



Policy Number	OHS.REV.042
Date of Issue	01/2021, 01/2021
Review Dates	04/2022, 01/2021
Revision Dates	04/2022, 07/2023
Policy Owner(s)	Patient Financial Services

All Ochsner Medical Center- Baton Rouge and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Medical Center- Baton Rouge and clinics are not covered under the Financial Assistance Policy.

Aharonian, Artin, MD	Gardiner, Scott, MD
Albares, Robert P., CRNA	Goldstein, Baruch B., MD
Alombro, Clayton J., NP	Hammonds, Mark, PA-C
Altaki, Soubhi, MD	Hardy, Darlene, CRNA
Anand, Neil, MD	Heffernan, Dennis, CRNA
Antrobus, Stephen D., MD	Heffernan, Kenneth, CRNA
Arcement, Patrick V., PA-C	Heller, Howard T., MD
Aucoin, Cody W., CRNA	Hermann, Matthew, MD
Aventura, Emily T., MD	Holstein, Amy, CRNA
Badeaux Jr, Brian, CRNA	Hussain, Erfan, MD
Bains, Amy S., PA-C	Huynh, Ngoc T., NNP
Beard, Brent, CRNA	Jacobs, David S., MD
Bergeron, Kimberly, PA-C	Jacomine, Christian P., PA-C
Black, Andrew, MD	Jean-Baptiste, Ryan, MD
Borne, Tyler G., CRNA	Johnson Jr, Franklin R., MD
Bownds, Shannon E., MD	Johnson, Melanie S., CRNA
Brown, Lee, NNP	Jones, Kasey, CRNA
Cambias, Michelle L., NNP	Karachalios, Michael D., MD
Champagne, Aaron J., CRNA	Kato, Kambrie Y., MD
Cohen, David J., MD	Khan, Sohail, MD
Coll, Jonathan P., MD	Kolesnikova, Natalia, MD
Courtney, Casey W., PA-C	Landry, Christina C., PA-C
Cox, Kelli B., CRNA	LeBlanc, Jeffrey, CRNA
Dave, Ritu, MD	Lemoine, Charlsie, CRNA
Davidson, Idena, CRNA	Logothetis, Nickolas J., MD
Dodge, Eva A., PA-C	Lucchesi, Archana, MD
Dorn, Callie S., CRNA	Lyons, Daniel F., MD
Durel, Stephen, CRNA	Marcus, Catherine M., NNP
Eagleton, Bernard, MD	Marshall, Adam G., PA-C
El-Akkad, Samih, MD	Martin, Andrew J., MD
Elbaage, Thar Y., MD	McGehee, Kathrine R., NNP
Farrell Jr., Robert S., MD	Miller, Morgan A., CRNA
Fenstermaker, Emily, NNP	Mills, Kelly C., PA-C
Furubayashi, Jill K., MD	Morgan, Ashley R., CRNA
	Morneau, Leonard T., MD



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Morrell, Mignonne, MD	Tetreault, Kathryn M., CRNA
Morris III, Hershel F., CRNA	Thalken, Gregory, MD
Muller, Blake C., CRNA	Thibodeaux, Michele R., NNP
Nelson, Jr, Edmond C., MD	Thompson, Lindsey, NP
Noor, Beenish, MD	Thorla Jr, Ira H., MD
Nussbaumer III, David P., MD	Todd, Joshua, CRNA
Obembe, Olufolajimi O., MD	Tsai, Sanyo, MD
Passman, Courtney, CRNA	Ullah, Ashfaq, MD
Patel, Lincoln, MD	Verdun, Amber B., NNP
Pedersen, Gerald, CRNA	Vincent, John E., CRNA
Pitre, Luke, CRNA	Walker, Lindsey, DNP
Poirrier, Amber, CRNA	Walsh, Rebecca, MD
Powell, Taylor C., MD	Warr, Jennifer, CRNA
Ratliff, Jarrod, CRNA	Warren III, Walter A., CRNA, DNP
Reuss, Peter M., MD	Wellons, Douglas, MD
Riley, Ashley R., PA-C	White, Evan T., CRNA
Robert, Ashley H., CRNA	Williams, Lindsay, CRNA, DNP
Robichaux, Francis X., MD	Wolsefer, Amanda, PA-C
Roeder, Zachary, MD	Wray II, Joseph A., CRNA
Roethele, Claire, PA-C	Yamamoto, Shota, MD
Rome, III, George, NNP	
Roopani, Ghazala Q., MD	
Roussel, Seth P., MD	
Saulny, Christina M., MD	
Schoellerman, Manal M., MD	
Searle, Amanda, NNP	
Shou, Jason, MD	
Sikes, John, CRNA	
Simpson, Dustin L., MD	
Singh, Ajay, MD	
Smith, Jenna G., CRNA	
Smith, Nicholas, CRNA	
Sonnier, Corey, CRNA	
Stanley, Pamela, NP	
Stelter, Nicolette M., MD	
Stevens, Claudia M., CRNA	
Stevens, Will, CRNA	
Steyer, Jeanne, PA-C	
Strauchler, Daniel A., MD	
Sukkar, Salim, MD	
Tadlock, Rebecca, NP	



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All Ochsner Baptist and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Baptist and clinics and are not covered under the Financial Assistance Policy.

Adams, David N., MD
Adams, Stephen J., DO
Adinolfi, Michael F., MD
Aikawa, Taro, MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Barrois Fisher, Jenna, RN
Bishop, William E., CST
Bouzigard, Stephanie R., SURGTECH
Brewer Jr., Byron L., RNFA
Bronstein, Yulia L., MD

Buisson, Lynsey S., RNFA
Burris, Jennifer C., NNP
Caldemeyer, Karen S., MD
Cangelosi, Robert J., MD
Chang, John K., MD
Chen, James C., MD
Cho, Parina G., MD
Clower, Renee M., NP
Conway, Deborah J., MD
Crefasi, Lynn M., RNFA
Crouch, John E., MD

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Curtis, Bernadette R., MD	Lanoux, Scott D., MD
Dauzat Sr., Travis M., SA-C	Leggio, Christopher T., DPM
Davae, Ketan C., MD	Lerro, Desiree, DO
Dave, Ritu, MD	Logothetis, Nickolas J., MD
Davis, Steven W., MD	Maggio, Stacy B., SA-C
DeManuelle, Rachel, PA-C	Mallow, Jason D., MD
Domingue, James, MD	Martin, Brett S., MD
Edson, Steven B., MD	McDonnell, Kevin M., MD
Elbaage, Thar Y., MD	McGinty, Tina M., CSFA
Erhard, Heather A., MD	Mejia, Aldo, MD
Farrell, Erin, MD	Miller, Kimberley S., MD
Fox II, Stephen G., MD	Miyakawa III, Johnny T., SA-C
Fox, Matthew A., MD	Morais, Joshua D., MD
Geatrakas, Christina S., MD	Mulloy, John P., MD
Germain, Lisa P., DDS	Naveed, Nausheen, MD
Gibson, Aprile B., MD	Nelson, Jr, Edmond C., MD
Goldstein, Baruch B., MD	Ngo, Jennifer S., MD
Gottsegen, Leslie, DDS	Nicell, Donald T., MD
Hecht, Adam R., MD	Nussbaumer III, David P., MD
Hendricks III, Clifford A., MD	Philip, Shailendri E., MD
Hinton, Joshua B., CSFA	Pratt, Alan G., MD
Hoyt, Alice, MD	Rai, Surinder K., DO
Hughes Jr., Douglas E., MD	Redmond, Cessalee N., CSFA
Hussain, Erfan, MD	Retif, Brandon J., MD
Irimpen, Anand M., MD	Rhoden, Sandra J., MD
Ivy, Cathleen A., MD	Rideau, Alecia M., MD
Janani, Crystal S., MD	Rozell, Joseph M., MD
Jimenez, Guillermo R., MD	Ruef, Robert A., MD
Jones, Destini L., CSFA	Salber, Jason P., MD
Kapoor, Vibhu, MD	Sciuk, Adam A., MD
Kesala, Renata L., DO	Skinner, Kentucky R., CSFA
Khan, Sohail, MD	Smith, Karen L., ST
Klein, Jerome B., MD	Sonken, Ronald S., MD
Kolesnikova, Natalia, MD	Sonnabend, Steven B., MD
Komar, Courtney L., NNP	Staib Jr, Neil E., MD
Kopp, Alan J., MD	Strong, Benjamin W., MD
Krausz, David J., MD	Tedesco, Kurtis L., MD
LaCour III, Owen J., MD	Threatt, Brittany F., CSFA
Lamoureux, Christine A., MD	Turkish, Lance, MD

Last updated 11/8/2023



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Ullah, Ashfaq, MD	Williams, Janie, CST
VanNess III, William C., MD	Wong, Waikong P., MD
Walker, Mallory C., NNP	Wool, Brandon M., MD
Weiss, Jayne S., MD	Zorn, Jeffrey G., MD

All Ochsner Medical -St. Anne and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Medical Center- St. Anne and clinics and are not covered under the Financial Assistance Policy.

Adams, Stephen J., DO
Aikawa, Taro, MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Bronstein, Yulia L., MD
Burdette, David D., MD
Caldemeyer, Karen S., MD

Last updated 11/8/2023



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Chang, John K., MD
Chen, James C., MD
Cho, Parina G., MD
Conway, Deborah J., MD
Cooney, Michael J., MD
Crouch, John E., MD
Curtis, Bernadette R., MD
Davae, Ketan C., MD
Dave, Ritu, MD
Davis, Steven W., MD
Edson, Steven B., MD
Elbaage, Thar Y., MD
Fox II, Stephen G., MD
Fox, Matthew A., MD
Geatrakas, Christina S., MD
Gibson, Aprile B., MD
Goldstein, Baruch B., MD
Grezaffi, Brandon M., RN
Hebert, Jude A., RN
Hecht, Adam R., MD
Hughes Jr., Douglas E., MD
Hussain, Erfan, MD
Ivy, Cathleen A., MD
Jimenez, Guillermo R., MD
Kesala, Renata L., DO
Khan, Sohail, MD
Klein, Jerome B., MD
Kolesnikova, Natalia, MD
Kopp, Alan J., MD
Krausz, David J., MD
Lamoureux, Christine A., MD
Lavergne, Kyle G., NP
Lerro, Desiree, DO
Logothetis, Nickolas J., MD
Mallow, Jason D., MD
Martin, Brett S., MD
McDonnell, Kevin M., MD
Miller, Kimberley S., MD
Morais, Joshua D., MD
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Morella, Murray J., NP

Mulloy, John P., MD

Naveed, Nausheen, MD

Ngo, Jennifer S., MD

Nicell, Donald T., MD

Olivo, Brandon, RN

Philip, Shailendri E., MD

Pratt, Alan G., MD

Rai, Surinder K., DO

Rhoden, Sandra J., MD

Rideau, Alecia M., MD

Robicheaux, Chris J., RN

Rozell, Joseph M., MD

Ruef, Robert A., MD

Salber, Jason P., MD

Sciuk, Adam A., MD

Sonken, Ronald S., MD

Sonnabend, Steven B., MD

Staib Jr, Neil E., MD

Strong, Benjamin W., MD

Tedesco, Kurtis L., MD

Ullah, Ashfaq, MD

Williams, Dylan A., NP

Zorn, Jeffrey G., MD

All Ochsner Medical Center- Kenner employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Medical Center- Kenner and are not covered under the Financial Assistance Policy.

Adams, David N., MD

Adams, Stephen J., DO

Aguilar, David, MD

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Aharonian, Artin, MD

Aikawa, Taro, MD

Anand, Neil, MD

Aventura, Emily T., MD

Awwad, Reem S., MD

Bownds, Shannon E., MD

Branch Jr, Lionel A., MD

Bronstein, Yulia L., MD

Burdette, David D., MD

Caldemeyer, Karen S., MD

Caplan, Daniel I., MD

Chang, John K., MD

Chen, James C., MD

Cho, Parina G., MD

Clarke, Delphia M., MD

Cohen, David J., MD

Coll, Jonathan P., MD

Conway, Deborah J., MD

Cox-Alomar, Pedro R., MD

Crouch, John E., MD

Curtis, Bernadette R., MD

Davae, Ketan C., MD

Dave, Ritu, MD

Davis, Steven W., MD

Edson, Steven B., MD

El-Akkad, Samih, MD

Elbaage, Thar Y., MD

Farrell Jr., Robert S., MD

Fox II, Stephen G., MD

Fox, Matthew A., MD

Furubayashi, Jill K., MD

Geatrakas, Christina S., MD

Gibson, Aprile B., MD

Giordano, Nicholas C., NP

Goldstein, Baruch B., MD

Gould III, Harry J., MD

Hecht, Adam R., MD

Heller, Howard T., MD

Hermann, Matthew, MD

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Hudson, Catherine T., MD

Hughes Jr., Douglas E., MD

Hussain, Erfan, MD

Ivy, Cathleen A., MD

Jacobs, David S., MD

Jean-Baptiste, Ryan, MD

Jimenez, Guillermo R., MD

Karachalios, Michael D., MD

Kato, Kambrie Y., MD

Kendrick, Rhonda F., MD

Kesala, Renata L., DO

Khan, Sohail, MD

Kolesnikova, Natalia, MD

Kopp, Alan J., MD

Krausz, David J., MD

Lamoureux, Christine A., MD

Lerro, Desiree, DO

Loganantharaj, Nisha, MD

Logothetis, Nickolas J., MD

Lucchesi, Archana, MD

Mallow, Jason D., MD

Martin, Andrew J., MD

Martin, Brett S., MD

McDonnell, Kevin M., MD

Miller, Kimberley S., MD

Modica, Michael D., MD

Morais, Joshua D., MD

Morneau, Leonard T., MD

Morrell, Mignonne, MD

Mulloy, John P., MD

Naveed, Nausheen, MD

Nelson, Jr, Edmond C., MD

Ngo, Jennifer S., MD

Nicell, Donald T., MD

Nussbaumer III, David P., MD

Obembe, Olufolajimi O., MD

Patel, Lincoln, MD

Philip, Shailendri E., MD

Pratt, Alan G., MD

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Rai, Surinder K., DO
Retif, Brandon J., MD
Reuss, Peter M., MD
Rhoden, Sandra J., MD
Rideau, Alecia M., MD
Roeder, Zachary, MD
Rozell, Joseph M., MD
Ruef, Robert A., MD
Salber, Jason P., MD
Schoellerman, Manal M., MD
Sciuk, Adam A., MD
Shou, Jason, MD
Simpson, Dustin L., MD
Singh, Ajay, MD
Sonken, Ronald S., MD
Sonnabend, Steven B., MD
Staib Jr, Neil E., MD
Stark, Janell E., NP
Strauchler, Daniel A., MD
Strong, Benjamin W., MD
Tedesco, Kurtis L., MD
Thalken, Gregory, MD
Ullah, Ashfaq, MD
VanNess III, William C., MD
Voorhies, Rand M., MD
Yamamoto, Shota, MD
Zorn, Jeffrey G., MD



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Policy Owner(s)	Patient Financial Services

All Ochsner Medical Center- St. Mary employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Medical Center- St. Mary and are not covered under the Financial Assistance Policy.

Akbar, Syed A., MD
Amesur, Sandeep N., MD
Aquino, Suzanne L., MD
Arora, Ayush, MD
Aventura, Emily T., MD
Baker, Daniel M., MD
Bass, David K., MD
Belle, Troy A., MD
Berven, Michael D., MD
Boardman, John W., MD
Burton, Dennis M., MD
Camens, Mark L., MD
Carter, Courtney C., MD
Cavin, Lillian W., MD
Chopra, Corey W., MD
Dave, Bhavika R., MD
Dave, Ritu, MD
DeFriez, Stephen D., DO
Dubovsky, Elizabeth C., MD
Elbaage, Thar Y., MD
Faltaous, Mark A., MD
Goldstein, Baruch B., MD
Goradia, Dhawal A., MD
Hande, Rashmi, MD
Haug, James C., DO
Hotchkiss, Laura A., MD
Hughes, Lisa B., MD
Last updated 11/8/2023



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Hulkower, Miriam B., MD
Hussain, Erfan, MD
Jalab, Feras, MD
Kaneriya, Perry P., MD
Khan, Sohail, MD
Kolesnikova, Natalia, MD
Kosik, Russell O., MD
Lalonde, Chrissy V., MD
Lavergne, Kyle G., NP
Logothetis, Nickolas J., MD
Morella, Murray J., NP
Oberfelder, Cynthia C., MD
Phillips II, William E., MD
Pilika, Asti, MD
Popovich, Teppe, MD
Ramirez, Paul J., MD
Randazzo, William T., MD
Rizvi, Avez A., MD
Rusnak, William J., MD
Sadri Tafazoli, Faranak, MD
Shah, Dishant G., MD
Shah, Shree J., MD
Siddiqui, Masood A., DO
Silady, Mona A., MD
Simpson, Karen W., MD
Taylor, Kimberly A., DO
Uddin, Qazi F., MD
Ullah, Ashfaq, MD
Vanderjagt, Thomas A., MD
Westin, Charles W., MD
Willis, Anthony J., MD

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Policy Owner(s)	Patient Financial Services

All Ochsner Medical Center- West Bank and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Medical Center- West Bank and clinics and are not covered under the Financial Assistance Policy.

Adams, David N., MD	Fleming Jr., Robert A., MD
Adams, Stephen J., DO	Fortino, James M., MD
Aikawa, Taro, MD	Fox II, Stephen G., MD
Aventura, Emily T., MD	Fox, Matthew A., MD
Awwad, Reem S., MD	Geatrakas, Christina S., MD
Bellina, James C., MD	Gibson, Aprile B., MD
Bishop, William E., CST	Goldstein, Baruch B., MD
Brewer Jr., Byron L., RNFA	Goodwin, Stephen D., MD
Bronstein, Yulia L., MD	Gupta, Narinder M., MD
Burris, Jennifer C., NNP	Guy, Robert L., MD
Caldemeyer, Karen S., MD	Hecht, Adam R., MD
Chakraborti, Champa, MD	Hughes Jr., Douglas E., MD
Chakraborti, Jyoti, MD	Hussain, Erfan, MD
Chang, John K., MD	Ivy, Cathleen A., MD
Chen, James C., MD	Janani, Crystal S., MD
Cho, Parina G., MD	Jimenez, Guillermo R., MD
Conway, Deborah J., MD	Jones, Destini L., CSFA
Crouch, John E., MD	Kapoor, Vibhu, MD
Culotta, Peter, MD	Kappelman, Mark D., MD
Curtis, Bernadette R., MD	Kesala, Renata L., DO
Darling, Laurie Z., PhD	Key, Suzanne M., NNP
Dauzat Sr., Travis M., SA-C	Khan, Sohail, MD
Davae, Ketan C., MD	Klein, Jerome B., MD
Dave, Ritu, MD	Kolesnikova, Natalia, MD
Davis, Steven W., MD	Kopp, Alan J., MD
DeManuelle, Rachel, PA-C	Krausz, David J., MD
Deutsch, Jules S., MD	Lamoureux, Christine A., MD
Edson, Steven B., MD	Lampard, Lori, NP
Elbaage, Thar Y., MD	Lampkin, Candice R., LPN, ST
	LaNasa, Elaine M., MD
	Lebrun, Michel J., MD
	Lerro, Desiree, DO

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Liddell, Manicia, NP	Tedesco, Kurtis L., MD
Logothetis, Nickolas J., MD	Thaly, Kamalakant G., MD
Madere, Earl J., MD	Threatt, Brittany F., CSFA
Maggio, Stacy B., SA-C	Toledano, Jillian M., RN
Mallow, Jason D., MD	Ullah, Ashfaq, MD
Marra, James P., MD	VanNess III, William C., MD
Marshall, Daniel A., MD	Vu, Truyen T., MD
Martin, Brett S., MD	Wagner, Frank, MD
McDonnell, Kevin M., MD	York, Lindsay R., MD
McGinty, Tina M., CSFA	Zorn, Jeffrey G., MD
Mehaffie, Douglas T., MD	
Miller, Kimberley S., MD	
Minokadeh, Said, MD	
Moore, John L., MD	
Morais, Joshua D., MD	
Mulloy, John P., MD	
Naveed, Nausheen, MD	
Nelson, Jr, Edmond C., MD	
Ngo, Jennifer S., MD	
Nicell, Donald T., MD	
Niles, Cherie S., MD	
Nussbaumer III, David P., MD	
Panchal, Dhruv, MD	
Philip, Shailendri E., MD	
Pratt, Alan G., MD	
Prattini, Michele A., NP	
Rai, Surinder K., DO	
Rhoden, Sandra J., MD	
Rideau, Alecia M., MD	
Rivera, Sherry L., DNP	
Rozell, Joseph M., MD	
Ruef, Robert A., MD	
Salber, Jason P., MD	
Sciuk, Adam A., MD	
Sones, Christopher L., FNP	
Sonken, Ronald S., MD	
Sonnabend, Steven B., MD	
Staib Jr, Neil E., MD	
Strong, Benjamin W., MD	

Last updated, 11/8/2023



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Policy Owner(s)	Patient Financial Services



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Policy Owner(s)	Patient Financial Services

All Ochsner Clinic Foundation employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Clinic Foundation that are not covered under the Financial Assistance Policy.

Adams, David N., MD
Adams, Stephen J., DO
Aikawa, Taro, MD
Alombro, Clayton J., NP
Altaki, Soubhi, MD
Amaraneni, Kumar K., MD
Areinamo, Igor A., MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Bar, Barak, MD
Bhatti, Sana L., MD
Bishop, William E., CST
Block, Celeste A., DDS
Borzik, David M., MD
Brewer Jr., Byron L., RNFA
Bronstein, Yulia L., MD
Buisson, Lynsey S., RNFA

Burris, Jennifer C., NNP
Caldemeyer, Karen S., MD
Carney, Emily S., CSFA
Casey, Virginia H., CRNA
Cecchini, Heather Z., NP
Chang, John K., MD
Charbonnet, Jean H., CNIM
Chen, James C., MD
Cho, Parina G., MD
Conway, Deborah J., MD
Courtney, Casey W., PA-C
Craig, Ryan B., MD
Crouch, John E., MD
Curtis, Bernadette R., MD
Dauzat Sr., Travis M., SA-C
Davae, Ketan C., MD
Dave, Ritu, MD

Last updated, 11/8/2023

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Davis, Steven W., MD
Dhakal, Laxmi P., MD
Domingue, James, MD
Edson, Steven B., MD
Elbaage, Thar Y., MD
Fowler, Tonya C., CFNP
Fox II, Stephen G., MD
Fox, Matthew A., MD
Geatrakas, Christina S., MD
Gibson, Aprile B., MD
Giordano, Nicholas C., NP
Goldstein, Baruch B., MD
Hecht, Adam R., MD
Herring, Whitney P., MD
Hinton, Joshua B., CSFA
Hughes Jr., Douglas E., MD
Hussain, Erfan, MD
Ivy, Cathleen A., MD
Janani, Crystal S., MD
Jimenez, Guillermo R., MD
Jones, Destini L., CSFA
Kapoor, Vibhu, MD
Kesala, Renata L., DO
Key, Suzanne M., NNP
Khan, Sohail, MD
Kolesnikova, Natalia, MD
Komar, Courtney L., NNP
Kopp, Alan J., MD
Krausz, David J., MD
Lamoureux, Christine A., MD
Lerro, Desiree, DO
Logothetis, Nickolas J., MD
Maddox, Mary E., PA-C
Maggio, Stacy B., SA-C
Magliolo, Lisa, NP
Mallow, Jason D., MD
Martin, Brett S., MD
Martin, Jennifer B., CRNA, DNP

McGinty, Tina M., CSFA
McMillan, Tamina D., MD
Mesa, Tyler R., DDS
Miller, Kimberley S., MD
Miyakawa III, Johnny T., SA-C
Morais, Joshua D., MD
Moroz, Krzysztof, MD
Mulloy, John P., MD
Naveed, Nausheen, MD
Nelson, Jr, Edmond C., MD
Nelson, Steve, MD
Ngo, Jennifer S., MD
Nicell, Donald T., MD
Noble, Melynda C., MD
Noor, Beenish, MD
Norbo, Kristoffer A., DDS
Nussbaumer III, David P., MD
Ory, Benjamin M., DDS
Pennington, Sharon M., MD
Philip, Shailendri E., MD
Potter, Amy E., MD
Pratt, Alan G., MD
Rai, Surinder K., DO
Redmond, Cessalee N., CSFA
Rhoden, Sandra J., MD
Rideau, Alecia M., MD
Romanelli, Michael, MD
Roopani, Ghazala Q., MD
Rozell, Joseph M., MD
Ruef, Robert A., MD
Salber, Jason P., MD
Sandhu, Jasmine, MD
Schuler, Cori E., CRNA
Sciuk, Adam A., MD
Shahin, Amr A., MD
Sherlock, Misty G., DNP
Simpson, Sterling W., MD
Sones, Christopher L., FNP

Last Updated 11/8/2023

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Sonken, Ronald S., MD
Sonnabend, Steven B., MD
Staib Jr, Neil E., MD
Stanley, Pamela, NP
Stewart, Patricia H., MD
Strong, Benjamin W., MD
Taylor, Stephanie N., MD
Tedesco, Kurtis L., MD
Threatt, Brittany F., CSFA
Tian, Di, MD
Ullah, Ashfaq, MD
VanNess III, William C., MD
Walker, Mallory C., NNP
Wheaton, Robert L., CRNA, DNP
Woodcock, Thai T., CSFA
Yoxtheimer, Lorene M., MD
Zorn, Jeffrey G., MD

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Review Dates	04/2022, 01/2021
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Policy Owner(s)	Patient Financial Services

All Outpatient Surgery Suite- Hancock employed physicians are covered under the Financial Assistance Policy.

Last Updated 11/8/2023

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Date of Issue	01/2021, 01/2021
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Policy Owner(s)	Patient Financial Services

The following is a list of providers rendering care at Outpatient Surgery Suite- Hancock that are not covered under the Financial Assistance Policy.

Kolesnikova, Natalia, MD
Goldstein, Baruch B., MD
Hussain, Erfan, MD
Dave, Ritu, MD
Logothetis, Nickolas J., MD
Aventura, Emily T., MD
Ullah, Ashfaq, MD
Khan, Sohail, MD
Dauzat Sr., Travis M., SA-C
Bishop, William E., CST
Jones, Destini L., CSFA
Tiller, Ashley D., SA-C
McGinty, Tina M., CSFA
Redmond, Cessalee N., CSFA
Hinton, Joshua B., CSFA
Woodcock, Thai T., CSFA
Kavanagh, Joel B., MD
Rikabi, Khaled A., MD
Singh, Akannsha, MD
Lucore, Peter M., MD
Sangani, Bharat H., MD
Wong, David W., MD
Lerro, Desiree, DO
Herring, Calvin W., MD
Gibson, Aprile B., MD
Zhang, Jeanie C., MD
Yutzy, Gerald G., MD
Kenyherz, Gregory E., MD
Hecht, Adam R., MD
Gauriloff-Rothenberg, Jane B., MD
Edson, Steven B., MD
Staib Jr, Neil E., MD
Zelinka, Peter B., MD
Kaplan, Liat J., MD

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Macfarlane, Patricia O., MD
Klein, Jerome B., MD
Aikawa, Taro, MD
Bronstein, Yulia L., MD
McDonnell, Kevin M., MD
Bold, Jonathan W., MD
Dyess, Derek S., MD
Sutcliffe, Joan H., MD
Ngo, Lawrence, MD
Liou, Wayne W., MD
Slone, Richard M., MD
Neher, Timothy J., MD
Nicell, Donald T., MD
Clarke, Delphia M., MD
Zuehlke, Peter D., DO
Encarnacion, Carlos E., MD
Reiner, Bruce I., MD
Goldberg, Eric L., MD
Zimmer, Wendy E., MD
Bogan, Jennifer K., MD
Kesala, Renata L., DO
Hughes, Jason D., MD
Hamada, Khaled, MD
Edwards, Robert L., MD
Pratt, Alan G., MD
Fiorito, Thomas F., MD
Wong, Waikong P., MD
Boden, Thomas M., MD
Bisesi, Mark A., MD
Grinnell II, Orton F., CSFA

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Policy Owner(s)	Patient Financial Services

All Leonard J. Chabert Medicaid Center employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Leonard J. Chabert Medicaid Center that are not covered under the Financial Assistance Policy.

Adams, Stephen J., DO
Aikawa, Taro, MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Bour, John W., CRNA
Breckenridge, Amy L., CRNA
Caldemeyer, Karen S., MD
Chang, John K., MD
Cho, Parina G., MD
Clarke, Delphia M., MD
Conway, Deborah J., MD
Davae, Ketan C., MD
Dave, Ritu, MD
Davis, Steven W., MD
Dyess, Derek S., MD
Edson, Steven B., MD
Elbaage, Thar Y., MD
Engbretson, Jon P., MD
Falgout, Robert J., CRNA
Fiorito, Thomas F., MD
Foret, Jude J., CRNA
Fox II, Stephen G., MD
Fox, Matthew A., MD
Geatrakas, Christina S., MD
Gibson, Aprile B., MD
Goldstein, Baruch B., MD
Griffin, Jason M., CRNA
Hussain, Erfan, MD
Ivy, Cathleen A., MD
Jimenez, Guillermo R., MD
Kesala, Renata L., DO

Last Updated 11/8/2023

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Khan, Sohail, MD
Kolesnikova, Natalia, MD
Kopp, Alan J., MD
Lerro, Desiree, DO
Logothetis, Nickolas J., MD
Macke, Lauren E., MD
Marmande, Mark, CRNA
Martin, Brett S., MD
Matthews, Lee H., PhD
McDonnell, Kevin M., MD
Meaux, Eric J., NP
Morais, Joshua D., MD
Murai, Naoki, MD
Ngo, Jennifer S., MD
Parada-Orrego, Sandra, MD
Philip, Shailendri E., MD
Roberson, Anna W., CRNA
Rozell, Joseph M., MD
Ruef, Robert A., MD
Rulnick, Adam D., MD
Salber, Jason P., MD
Sciuk, Adam A., MD
Shaffrey, Julie K., MD
Sonken, Ronald S., MD
St. John, David S., MD
Staib Jr, Neil E., MD
Sutcliffe, Joan H., MD
Tatford, Brent C., MD
Tiemann, Dawn D., MD
Turner III, James H., MD
Ullah, Ashfaq, MD

All Rush- Ochsner Choctaw General Hospital employed physicians are covered under the Financial Assistance Policy.

Last Updated 11/8/2023

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The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Fagbongbe, Eniola MD

Moody, Joseph M DMD

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The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Choudhary, Anita MD

Wilkinson, Brian MD

Khan, Eesha MD

Hollingsworth, James W.
DMD

May, Jerry B. CRNA

Brents, Melissa J MD

Hughes, Ralph C. III MD

Gatlin, Kenya LCSW

Lott, Victoria N. PA

Chisholm, Kelsie R. FNP

Bozeman, Melinda A. RNFA

Cain, Sierra G. FNP

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Policy Owner(s)	Patient Financial Services

All Ochsner Rush Health employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Milling, Alan K RRA
Choudhary, Anita MD
Wilkinson, Brian MD
Peyton, Charles MD
Khan, Eesha MD
Beard, Gail NNP
Gunter, Gina E NNP
Vance, Gregory MD
Bunyard, Heather D FNP
Hollingsworth, James W. DMD
May, Jerry B. CRNA
McCarty, John B DMD
Hicks, Karen M. MD
Gray, Leslie B MD
Thomley, Martin L MD
Brents, Melissa J MD
Goodman, Perry J. MD
Hughes, Ralph C. III MD
Anderson, Russell S MD
LeBlanc, Stephen MD

Last Updated 11/8/2023

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Gore, Troy RRA

Ohaegbulam, Gail C. MD

Hannah, Wilson MD

Khan, Asad MD

Waxman, Ema MD

Shaw, Arie C. MD

Johnson, Emily DO

Pezzuto, Laura M. MD

Richardson, Kenneth W.
RNFA

Sharma, Manika MD

Lott, Victoria N. PA

Chisholm, Kelsie R. FNP

Bozeman, Melinda A. RNFA

Veerisetty, Sai S. MD

Cain, Sierra G. FNP

Topping, Kimberly FNP

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Policy Owner(s)	Patient Financial Services

All Rush Ochsner Scott Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Choudhary, Anita
MD

Khan, Eesha MD

Ross, Jamie E. DMD

May, Jerry B. CRNA

Lott, Victoria N. PA

Chisholm, Kelsie R.
FNP

Cain, Sierra G. FNP

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Policy Owner(s)	Patient Financial Services

All Rush Ochsner Specialty Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Milling, Alan K RRA

Choudhary, Anita MD

Wilkinson, Brian MD

Peyton, Charles MD

Khan, Eesha MD

Bunyard, Heather D FNP

Hicks, Karen M. MD

Gray, Leslie B MD

Brents, Melissa J MD

Goodman, Perry J. MD

Hughes, Ralph C. III MD

Anderson, Russell S MD

Gore, Troy RRA

Richardson, Kenneth W.
RNFA

Lott, Victoria N. PA

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Bozeman, Melinda A. RNFA

Policy Number	OHS.REV.042
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Policy Owner(s)	Patient Financial Services

All Rush Ochsner Stennis Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Choudhary, Anita MD

Last Updated 11/8/2023

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Khan, Eesha MD

May, Jerry B. CRNA

Lott, Victoria N. PA

Chisholm, Kelsie R.
FNP

Cain, Sierra G. FNP

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Policy Owner(s)	Patient Financial Services

All Rush Ochsner Watkins Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Choudhary, Anita
MD

Khan, Eesha MD

May, Jerry B. CRNA

Lott, Victoria N. PA

Chisholm, Kelsie R.
FNP

Cain, Sierra G. FNP



Attachment B Financial Assistance Application

Policy Number OHS.REV.042
Date of Issue 01/2023,01/2023
Policy Owner(s) Patient Financial Services

Financial Assistance Process & Application

The Ochsner Health System ("OHS") is committed to providing financial assistance for patients with a demonstrated financial need or hardship, who have received medically necessary healthcare services provided by OHS. Medically necessary services are services that are reasonable or necessary for the diagnosis or treatment of an illness or injury. Medical necessity will be determined by the examining physician. This application does not serve as a guarantee of financial assistance or reduction in outstanding liability.

Application must include:

- All required documents for you and your co-applicant if applicable.
- Proof of Dependents for anyone listed on application.
- Completed Ochsner Financial Assistance Application
- Signed & Dated Patient Attestation Form
- Proof of LA or MS Residency

Please include all applicable documents listed below:

A. Proof of Income (Please provide 1 of the following):

- a. Copy of tax return (Form 1040) for current tax year or
- b. Copy of three (3) most recent pay stubs.
- c. If unemployed, please provide letter from last employer OR copy of unemployment award letter OR letter certifying denial of unemployment benefits from applicable state department of labor
- d. If no income can be provided, please complete and sign the No Income Verification/Statement of Support (view attachment)
- e. If separated, please submit a copy of tax return (Form 1040) for current tax year.
- f. Copy of Social Security Administration monthly award letter
- g. Copy of Disability monthly award letter

B. Copy of Healthcare Insurance card/information (If applicable)

C. Proof of Residency (Please provide 1 of the following):

- a. Valid Louisiana Driver's License/Identification Card
- b. Current Utility Bill (shows name and address of applicant)
- c. Lease Agreement (shows name and address of applicant)
- d. Voter Registration

D. All other income: (Please provide 1 of the following):

- a. Spousal/Child Support (Copy of letter stating monthly award amount)
- b. Rental Property
- c. Investment Income

E. Proof of Dependents (Please provide 1 of the following):

- a. Copy of tax return (Form 1040) for current tax year
- b. School records or statements
- c. Health provider statements

Please Mail Completed Info to:

Ochsner Health System

Attn: _____

**1514 Jefferson Hwy
New Orleans, LA 70121**

Applications can also be emailed or faxed to:

Fax- (504)-842-0322

Email- OchsnerFADocs@ochsner.org

Financial Assistance Application

MRN: _____

Income Information: Please complete the income information below. <i>If married, please include spouse income information under the Co-Applicant fields.</i>				
Income Sources	Applicant	Monthly Gross Income	Co-Applicant	Monthly Gross Income
Employment	\$		\$	
Social Security	\$		\$	
Disability	\$		\$	
Unemployment	\$		\$	
Rental Property	\$		\$	
Investment Income	\$		\$	
Spousal Support	\$		\$	
Child Support	\$		\$	
Total Combined Income				\$

Applicant(s) Information

Applicant/Guarantor Information			
<u>Relationship to patient:</u>		<u>Marital Status (*):</u>	
<input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Parent		<input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Separated	
Last Name	First Name	Middle Initial	Social Security Number
Date of Birth	Number of Dependents	Age of Dependents	Current Telephone Number
Street Address	City	State	ZIP
Current Employer		Position	
If you are not working, how long have you been unemployed?			

Co-applicant Information

** If married, please include spouse information and income*

Relationship to patient:

☐ Self ☐ Spouse ☐ Parent

Last Name	First Name	Middle Initial	Social Security Number
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Date of Birth	Number of Dependents	Age of Dependents	Current Telephone Number
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Street Address	City	State	ZIP
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Current Employer	Position
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If you are not working, how long have you been unemployed?

Attachment(s)

Attestation

No Income Verification

Attestation

- I have complied with the **Ochsner Medical Cost Assistance Program (“MCAP”)** screening process to determine if I may be eligible for alternate resources (COBRA, Social Security, Medicaid, and Victim of Crime).
- I understand that until I have complied with the MCAP eligibility process, or applicable application process, I will not be eligible for financial assistance.
- I understand that balances due to non-medically necessary services, such as purely elective or cosmetic services are not eligible for financial assistance. I also understand that balances over 240 days from the date of the first post discharge bill for an episode of care will not be included in this request.
- If I have included balances due to purely elective or cosmetic services, they will not be adjusted. If they are adjusted in error, they will be reinstated.
- If applicable, I have provided my most recent/current Insurance card with appropriate information to submit past, present, and future claims.
- I have provided all requested documentation from page 1 of this application. I attest that all information provided on this application, as well as all supporting documents are accurate and truthful to the best of my knowledge and ability.

Printed Name

Signature

Date of Application

Phone/Contact

Address (Street Address, City, State, Zip)

No Income Verification/Statement of Support

_____ & _____
(Applicant) (Co-applicant) if applicable

is applying for financial assistance with the Ochsner Health The applicant has stated they do not receive any monthly/yearly income. The applicant has listed you as their sole means of support.
To the best of my knowledge, the applicant has no income and I certify this to be true. I am either providing the applicant with food and shelter and/or providing the applicant with financial support as specified below

(Relationship to the applicant-for example: Shelter, Mother, Father, Other)

I am providing:

- Food and Shelter \$ _____ Approximate monthly total
- Financial Support \$ _____ Approximate monthly total
- Other \$ _____ Approximate monthly total

Printed Name (of supporter)

Signature (of supporter)

Date

Phone/Contact

Address (Street Address, City, State, Zip)

******If you are not receiving income from any source please sign here******

I, _____ am not receiving income or financial support from any sources currently.

Signature _____ **Date** _____
Applicant/Co-Applicant (if applicable)

Please Mail Completed Info to:

Ochsner Health

Attn: _____

**1514 Jefferson Hwy
New Orleans, LA 70121**

Applications can also be emailed or faxed to:

Fax- (504)-842-0322

Email- OchsnerFADocs@ochsner.org



Attachment C Amounts Generally Billed Discounts Financial Assistance Policy

Policy Number	OHS.REV.042
Date of Issue	01/2021, 01/2021
Review Dates	01/2022, 01/2022
Revision Dates	01/2023, 01/2023
Policy Owner(s)	Patient Financial Services

Facility Charge	Calculated Discount Rate
Jeff Hwy, Baptist, Westbank	79%
Baton Rouge	70%
Hancock Hospital	65%
Kenner	74%
Northshore	77%
St. Mary	83%
St. Anne	53%
Ochsner Rush Medical Center	71%
Ochsner Specialty Hospital	65%
Ochsner Choctaw General	38%
Ochsner Scott Regional	44%
Ochsner Laird Hospital	39%
Ochsner Stennis Hospital	24%
Ochsner Watkins Hospital	25%
Ochsner Rush Clinic	59%

Physician Charge	Calculated Discount Rate
Jeff Hwy, Baptist, Westbank	61%
Baton Rouge	61%
Hancock Hospital	69%
Kenner	61%
Northshore	61%
St. Mary	61%
St. Anne	61%
Ochsner Rush Clinic	59%



Attachment D Facilities Covered by Financial Assistance Policy

Policy Number	OHS.REV.042
Date of Issue	01/2021, 01/2021
Review Dates	01/2021, 01/2021
Revision Dates	01/2023, 01/2023
Policy Owner(s)	Patient Financial Services

OHS.REV.042 applies to the following hospital facilities and the associated provider-based departments of each:

Ochsner Medical Center
Ochsner Baptist Medical Center
Ochsner Medical Center - Baton Rouge
Ochsner Medical Center- Hancock
Ochsner Medical Center - Kenner
Ochsner Medical Center - North Shore
Ochsner St. Anne General Hospital
Ochsner St. Mary
Ochsner Medical Center - West Bank
Ochsner Rush Medical Center
Ochsner Specialty Hospital
Ochsner Choctaw General
Ochsner Scott Regional
Ochsner Laird Hospital
Ochsner Stennis Hospital
Ochsner Watkins Hospital