

#### **Policy**

**TITLE: Financial Assistance** 

**EFFECTIVE DATE:** 01/31/2023

APPROVER(S): Peter November (CEO-Ochsner Health System), Scott Posecai (EVP-Chief Financial

**NUMBER: OHS.REV.042** 

APPLICABLE TO: Ochsner Baptist - A Campus of Ochsner Medical Center, Ochsner Health, Ochsner Medical Center, Ochsner Medical Center - Baton Rouge, Ochsner Medical Center - Hancock, Ochsner Medical Center - Kenner, Ochsner Medical Center - Northshore, Ochsner Medical Center - West Bank Campus, Ochsner St. Anne Hospital, , Rush - Ochsner Choctaw General, Rush - Ochsner Laird Hospital, Rush - Ochsner Rush Health , Rush - Ochsner Rush Medical Center, Rush - Ochsner Scott Regional , Rush - Ochsner Specialty Hospital , Rush - Ochsner Stennis Hospital, Rush - Ochsner Watkins Hospital

#### I. Purpose

This policy provides guidance on Financial Assistance guidelines for the provision of free or discounted, eligible Medically Necessary services to patients who meet certain eligibility criteria and demonstrate an inability to pay in accordance with 26 U.S. Code § 501r and other applicable regulations.

#### II. Scope

This policy applies all patients who are residents of Alabama, Louisiana or Mississippi and receive either Professional Services or Technical Services at Ochsner Health (Ochsner), as listed on Attachment D, that are Medically Necessary and who meet certain eligibility criteria.

#### III. Definitions

- A. Emergency Medical Condition As defined within the Social Security Act §1867.
- B. <u>Elective Services</u>- Services, which could include Medically Necessary Services, that are not considered Urgent Services.
- C. Expected Payments All claims allowed by insurers.
- D. <u>Family Income</u> As defined by the Census Bureau to include earnings, unemployment compensation, worker's compensation, Social Security, Supplemental Security Income, public assistance, veterans' payments, survivor benefits, pension or retirement income, interest, dividends, rents, royalties, income from estates, trusts, educational assistance, alimony, child support, assistance from outside the household, and other miscellaneous

sources on a pre-tax basis. The following are excluded from calculation as Family Income by the Census Bureau:

- 1. Noncash benefits (such as food stamps and housing subsidies);
- 2. Capital gains or losses; and
- 3. Tax credits.
- E. <u>Federal Poverty Level (FPL)</u> The set minimum amount of gross income that a family needs for food, clothing, transportation, shelter and other necessities and varies by family size as set forth by the Department of Health and Human Services.
- F. <u>Financial Assistance</u> refers to healthcare services provided by Ochsner without charge or at a discount to qualifying patients.
- G. <u>Gross Charges</u> Total charges at the facility's full established rates for the provision of patient care services before deductions from revenue are applied.
- H. <u>Medically Necessary</u> Services that are reasonable or necessary for the diagnosis or treatment of an illness or injury. Medical Necessity will be determined by the examining physician.
- I. <u>Patient Portion</u> The amount of medical charges the patient is financially responsible for after insurance has been applied to the bill for the services rendered.
- J. Professional Services services provided by a physician or clinical professional.
- K. <u>Self-Pay Discount</u> Discount applied to amounts due from patients for uninsured services.
- L. Technical Services medical or technical equipment, supplies or services.
- M. <u>Underinsured</u> Patient has some form of third-party assistance but still has out-of-pocket expenses that exceed his/her ability to pay.
- N. <u>Uninsured</u> Patient has no form of third-party assistance to assist with financial responsibility for medical services.
- O. <u>Urgent Services</u> Services that if not performed timely would endanger life, significantly worsen the patient's condition, or result in loss of limb or irreversible loss of function.

#### IV. Policy Statement

A. Ochsner is committed to providing Financial Assistance for Medically Necessary Care to persons who are Uninsured, Underinsured, ineligible for a government program, or otherwise unable to pay, and who are determined to be eligible for Financial Assistance in accordance with this policy. Ochsner shall provide, without discrimination, care of Emergency Medical Conditions to individuals regardless of their eligibility for Financial Assistance or for government assistance.

#### V. Policy Implementation

- A. Eligibility for Financial Assistance
  - 1. The granting of Financial Assistance shall be based on an individualized determination of financial need and will not take into account age, gender, race, social or immigration status, sexual orientation, or religious affiliation.

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Please refer to PolicyTech for the latest version.

- 2. Patients are expected to cooperate with Ochsner's procedures for obtaining Financial Assistance or other forms of payment, and to contribute to the costs of their care based on their individual ability to pay.
  - a. Failure to comply with Ochsner's Financial Assistance screening process, including but not limited to, Medicaid coverage determinations, will exclude patients from Financial Assistance eligibility.
- 3. Financial Assistance applies to patient liability only, including but not limited to, deductibles, co-payments, and co-insurances and is available to residents of Louisiana and Mississippi. Eligibility for Financial Assistance is determined based on the patient's Family Income, assets, and family size.
- 4. Ochsner shall provide a 100% Financial Assistance discount for eligible services to patients whose Family Income is at 200% of the FPL Guidelines or less.
- 5. Patients whose Family Income exceeds 200% of the FPL may be eligible to receive discounted rates based on their specific circumstances, such as catastrophic illness or medical indigence, at the discretion of Ochsner. For exceptions, documentation may be required to qualify for Financial Assistance. Exceptions include, but are not limited to:
  - a. Expensive medications and hospital/physician bills;
  - b. Terminal illness; or
  - c. Multiple hospitalizations.
- 6. Failure to comply with Ochsner's Medicaid coverage and Financial Assistance screening process will exclude patients from Financial Assistance eligibility.
- 7. Modifications to previously awarded discounts shall be made if subsequent information indicates the information provided to Ochsner was inaccurate.
- 8. Patients who are determined eligible for Financial Assistance shall not be deferred for Medically Necessary care.
- B. Services Available Under this Policy
  - 1. Financial Assistance is available for all Professional Services and Technical Services, except for the following:
    - a. Pre-paid, fixed price services;
    - b. Transplant services;
    - c. Elective Services; and
    - d. Fees for Professional Services rendered by the providers as listed on Attachment A
  - 2. Ochsner reserves the discretion to offer Financial Assistance for excluded services on a case-by-case basis.
- C. Methods by Which Patients May Apply for Financial Assistance
  - 1. Financial Assistance requests can be made by contacting the Patient Account Customer Service department via telephone, email, fax, or written correspondence or

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- by visiting the Patient Financial Services Department located at Ochsner Health facilities.
- 2. Financial need will be determined by an individual assessment of financial need and may:
  - a. Include an application process ("Attachment B"), in which the patient or the patient's guarantor, is required to cooperate and provide personal, financial, and other information and documentation relevant to making a determination of financial need:
    - i. The Financial Assistance application is required to provide additional information to allow for a more in-depth review of borderline approvals, hardship cases, and large balances.
  - b. Include the use of external publicly available data sources that provide information on a patient's or a patient's guarantor's ability to pay (e.g., credit scoring);
  - c. Use a third-party tool when there is insufficient information provided by the patient, which may be used as the sole documentation source to make a Financial Assistance determination.
  - d. Include reasonable efforts by Ochsner to explore appropriate alternative sources of payment and coverage from public and private payment programs and to assist patients to apply for such programs; or
  - e. Include a review of the patient's outstanding accounts receivable for prior services rendered and the patient's payment history.
- 3. Approvals for financial assistance are considered valid for 90 days and future balances within 90 days will be auto adjusted. A patient has 240 days from the date of the first post-discharge bill for an episode of care to apply for Financial Assistance for that episode of care.

#### D. Amounts Charged to Patients

- Patients who receive Financial Assistance may not be charged more for the same services generally billed to insured patients. The Financial Assistance discounts are separately calculated for each facility and represent the average payor yield by reviewing Medicare and commercial actual and Expected Payments (including the Patient Portion) over the prior twelve-month period as demonstrated more fully on Attachment C.
- 2. Uninsured patients who are not eligible for financial assistance still qualify for an uninsured discount that is calculated for each facility (attachment C) and represents the average payor yield by reviewing Medicare and commercial actual and expected payments (including the Patient Portion) over the prior twelve-month period.
- E. Presumptive Financial Assistance Eligibility
- In addition to the formal Financial Assistance application process, Uninsured patients
  may also be presumed to be eligible for Financial Assistance for charges on Technical
  and Professional Services based on evidence provided via use of a third-party

- screening tool, which may be utilized as the sole documentation source to make a Financial Assistance determination.
- 2. Technical and Professional Services will be reviewed separately under the presumptive process.
- 3. Medically Necessary charges not covered by Medicaid or indigent care programs may be presumed eligible for Financial Assistance.
- 4. Technical and Professional account balances with previously made payments may be considered for Financial Assistance if requested through Patient Financial Services or Patient Accounts Customer Service; however, they shall not be considered through the presumptive Financial Assistance process.
- 5. Approvals granted under presumptive Financial Assistance are valid for the encounter under review only and not valid for 90 days.

#### F. Billing and Collection Efforts

- 1. The Billing and Collections policy and translated copies can be obtained:
  - a. Online: <a href="https://www.ochsner.org/patients-visitors/billing-and-financial-services/financial-assistance">https://www.ochsner.org/patients-visitors/billing-and-financial-services/financial-assistance</a> or
  - b. upon written request at Ochsner Health System Patient Financial Services 1514 Jefferson Highway, New Orleans, LA 70121.
- 2. Ochsner will not impose against any patient extraordinary collection efforts such as wage garnishment, liens on primary residences or take other legal actions.
- G. Communication of the Financial Assistance Program to Patients and Within the Community
  - 1. Information about the Financial Assistance program can be found:
    - c. On patient billing statements,
    - d. Online via the Ochsner web site,
    - e. By visiting Patient Financial Services located at the Ochsner facilities, or
    - f. On the patient discharge summary.

#### VI. Enforcement

Failure to comply with this policy may result in progressive discipline up to and including termination of employment for employees or termination of contract or service for third-party personnel, students, or volunteers.

#### VII. Attachments

Attachment A Professional Services Not Covered by Financial Assistance Policy

Attachment B Financial Assistance Application

Attachment C Amounts Generally Billed Discounts

Attachment D Facilities Covered under Financial Assistance Policy

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#### VIII. References

OHS.REV.044 Billing and Collections

HFMA 501(c)(3) Hospital Charity Care Policy and Procedure

Census Bureau Measure of Poverty

42.U.S.C. 1395dd

26 U.S.C 501, see also 26 CFR Parts 1, 53 and 602, Additional Requirements for Charitable Hospitals; Final Rule

https://www.census.gov/topics/income-poverty.html

#### IX. Policy History

OHS.REV.042 Financial Assistance (July 2014)



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Date of Issue 01/2021, 01/2021
Review Dates 04/2022, 01/2021
Revision Dates 04/2022, 07/2023

Policy Owner(s) Patient Financial Services

### All Ochsner Medical Center- Baton Rouge and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Medical Center- Baton Rouge and clinics are not covered under the Financial Assistance Policy.

Aharonian, Artin, MD	
Albares, Robert P., CRNA	
Alombro, Clayton J., NP	
Altaki, Soubhi, MD	
Anand, Neil, MD	
Antrobus, Stephen D., MD	
Arcement, Patrick V., PA-C	
Aucoin, Cody W., CRNA	
Aventura, Emily T., MD	
Badeaux Jr, Brian, CRNA	
Bains, Amy S., PA-C	
Beard, Brent, CRNA	
Bergeron, Kimberly, PA-C	
Black, Andrew, MD	
Borne, Tyler G., CRNA	
Bownds, Shannon E., MD	
Brown, Lee, NNP	
Cambias, Michelle L., NNP	
Champagne, Aaron J., CRNA	
Cohen, David J., MD	
Coll, Jonathan P., MD	
Courtney, Casey W., PA-C	
Cox, Kelli B., CRNA	
Dave, Ritu, MD	
Davidson, Idena, CRNA	
Dodge, Eva A., PA-C	
Dorn, Callie S., CRNA	
Durel, Stephen, CRNA	
Eagleton, Bernard, MD	
El-Akkad, Samih, MD	
Elbaage, Thar Y., MD	
Farrell Jr., Robert S., MD	
Fenstermaker, Emily, NNP	
Furubayashi, Jill K., MD	



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	Policy (
Morrell, Mignonne, MD	
Morris III, Hershel F., CRNA	
Muller, Blake C., CRNA	
Nelson, Jr, Edmond C., MD	
Noor, Beenish, MD	
Nussbaumer III, David P., MD	
Obembe, Olufolajimi O., MD	
Passman, Courtney, CRNA	
Patel, Lincoln, MD	
Pedersen, Gerald, CRNA	
Pitre, Luke, CRNA	
Poirrier, Amber, CRNA	
Powell, Taylor C., MD	
Ratliff, Jarrod, CRNA	
Reuss, Peter M., MD	
Riley, Ashley R., PA-C	
Robert, Ashley H., CRNA	
Robichaux, Francis X., MD	
Roeder, Zachary, MD	
Roethele, Claire, PA-C	
Rome, III, George, NNP	
Roopani, Ghazala Q., MD	
Roussel, Seth P., MD	
Saulny, Christina M., MD	
Schoellerman, Manal M., MD	
Searle, Amanda, NNP	
Shou, Jason, MD	
Sikes, John, CRNA	
Simpson, Dustin L., MD	
Singh, Ajay, MD	
Smith, Jenna G., CRNA	
Smith, Nicholas, CRNA	
Sonnier, Corey, CRNA	
Stanley, Pamela, NP	
Stelter, Nicolette M., MD	
Stevens, Claudia M., CRNA	
Stevens, Will, CRNA	
Steyer, Jeanne, PA-C	
Strauchler, Daniel A., MD	
Sukkar, Salim, MD	
Tadlock, Rebecca, NP	

Tetreault, Kathryn M., CRNA
Thalken, Gregory, MD
Thibodeaux, Michele R., NNP
Thompson, Lindsey, NP
Thorla Jr, Ira H., MD
Todd, Joshua, CRNA
Tsai, Sanyo, MD
Ullah, Ashfaq, MD
Verdun, Amber B., NNP
Vincent, John E., CRNA
Walker, Lindsey, DNP
Walsh, Rebecca, MD
Warr, Jennifer, CRNA
Warren III, Walter A., CRNA, DNP
Wellons, Douglas, MD
White, Evan T., CRNA
Williams, Lindsay, CRNA, DNP
Wolsefer, Amanda, PA-C
Wray II, Joseph A., CRNA
Yamamoto, Shota, MD



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Policy Owner(s) Patient Financial Services

#### All Ochsner Baptist and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Baptist and clinics and are not covered under the Financial Assistance Policy.

Adams, David N., MD	
Adams, Stephen J., DO	
Adinolfi, Michael F., MD	
Aikawa, Taro, MD	
Aventura, Emily T., MD	
Awwad, Reem S., MD	
Barrois Fisher, Jenna, RN	
Bishop, William E., CST	
Bouzigard, Stephanie R., SURGTECH	
Brewer Jr., Byron L., RNFA	
Bronstein, Yulia L., MD	

Buisson, Lynsey S., RNFA
Burris, Jennifer C., NNP
Caldemeyer, Karen S., MD
Cangelosi, Robert J., MD
Chang, John K., MD
Chen, James C., MD
Cho, Parina G., MD
Clower, Renee M., NP
Conway, Deborah J., MD
Crefasi, Lynn M., RNFA
Crouch, John E., MD

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	FULLY
Curtis, Bernadette R., MD	
Dauzat Sr., Travis M., SA-C	
Davae, Ketan C., MD	
Dave, Ritu, MD	
Davis, Steven W., MD	
DeManuelle, Rachel, PA-C	
Domingue, James, MD	
Edson, Steven B., MD	
Elbaage, Thar Y., MD	
Erhard, Heather A., MD	
Farrell, Erin, MD	
Fox II, Stephen G., MD	
Fox, Matthew A., MD	
Geatrakas, Christina S., MD	
Germain, Lisa P., DDS	
Gibson, Aprile B., MD	
Goldstein, Baruch B., MD	
Gottsegen, Leslie, DDS	
Hecht, Adam R., MD	
Hendricks III, Clifford A., MD	
Hinton, Joshua B., CSFA	
Hoyt, Alice, MD	
Hughes Jr., Douglas E., MD	
Hussain, Erfan, MD	
Irimpen, Anand M., MD	
Ivy, Cathleen A., MD	
Janani, Crystal S., MD	
Jimenez, Guillermo R., MD	
Jones, Destini L., CSFA	
Kapoor, Vibhu, MD	
Kesala, Renata L., DO	
Khan, Sohail, MD	
Klein, Jerome B., MD	
Kolesnikova, Natalia, MD	
Komar, Courtney L., NNP	
Kopp, Alan J., MD	
Krausz, David J., MD	
LaCour III, Owen J., MD	
Lamoureux, Christine A., MD	
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Patient Financial Services
Lanoux, Scott D., MD
Leggio, Christopher T., DPM
Lerro, Desiree, DO
Logothetis, Nickolas J., MD
Maggio, Stacy B., SA-C
Mallow, Jason D., MD
Martin, Brett S., MD
McDonnell, Kevin M., MD
McGinty, Tina M., CSFA
Mejia, Aldo, MD
Miller, Kimberley S., MD
Miyakawa III, Johnny T., SA-C
Morais, Joshua D., MD
Mulloy, John P., MD
Naveed, Nausheen, MD
Nelson, Jr, Edmond C., MD
Ngo, Jennifer S., MD
Nicell, Donald T., MD
Nussbaumer III, David P., MD
Philip, Shailendri E., MD
Pratt, Alan G., MD
Rai, Surinder K., DO
Redmond, Cessalee N., CSFA
Retif, Brandon J., MD
Rhoden, Sandra J., MD
Rideau, Alecia M., MD
Rozell, Joseph M., MD
Ruef, Robert A., MD
Salber, Jason P., MD
Sciuk, Adam A., MD
Skinner, Kentucky R., CSFA
Smith, Karen L., ST
Sonken, Ronald S., MD
Sonnabend, Steven B., MD
Staib Jr, Neil E., MD
Strong, Benjamin W., MD
Tedesco, Kurtis L., MD
Threatt, Brittany F., CSFA
Turkish, Lance, MD



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Ullah, Ashfaq, MD Williams, Janie, CST

Wong, Waikeong P., MD

Walker, Mallory C., NNP Wool, Brandon M., MD

Zorn, Jeffrey G., MD

All Ochsner Medical -St. Anne and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Medical Center- St. Anne and clinics and are not covered under the Financial Assistance Policy.

Adams, Stephen J., DO
Aikawa, Taro, MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Bronstein, Yulia L., MD
Burdette, David D., MD
Caldemeyer, Karen S., MD

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Chang, John K., MD
Chen, James C., MD
Cho, Parina G., MD
Conway, Deborah J., MD
Cooney, Michael J., MD
Crouch, John E., MD
Curtis, Bernadette R., MD
Davae, Ketan C., MD
Dave, Ritu, MD
Davis, Steven W., MD
Edson, Steven B., MD
Elbaage, Thar Y., MD
Fox II, Stephen G., MD
Fox, Matthew A., MD
Geatrakas, Christina S., MD
Gibson, Aprile B., MD
Goldstein, Baruch B., MD
Grezaffi, Brandon M., RN
Hebert, Jude A., RN
Hecht, Adam R., MD
Hughes Jr., Douglas E., MD
Hussain, Erfan, MD
Ivy, Cathleen A., MD
Jimenez, Guillermo R., MD
Kesala, Renata L., DO
Khan, Sohail, MD
Klein, Jerome B., MD
Kolesnikova, Natalia, MD
Kopp, Alan J., MD
Krausz, David J., MD
Lamoureux, Christine A., MD
Lavergne, Kyle G., NP
Lerro, Desiree, DO
Logothetis, Nickolas J., MD
Mallow, Jason D., MD
Martin, Brett S., MD
McDonnell, Kevin M., MD

Miller, Kimberley S., MD Morais, Joshua D., MD Last updated11/8/2023

#### Attachment A Professional Services Not Covered by Financial Assistance Policy

Patient Financial Services

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#### Morella, Murray J., NP Mulloy, John P., MD Naveed, Nausheen, MD Ngo, Jennifer S., MD Nicell, Donald T., MD Olivo, Brandon, RN Philip, Shailendri E., MD Pratt, Alan G., MD Rai, Surinder K., DO Rhoden, Sandra J., MD Rideau, Alecia M., MD Robicheaux, Chris J., RN Rozell, Joseph M., MD Ruef, Robert A., MD Salber, Jason P., MD Sciuk, Adam A., MD Sonken, Ronald S., MD Sonnabend, Steven B., MD Staib Jr, Neil E., MD Strong, Benjamin W., MD Tedesco, Kurtis L., MD Ullah, Ashfaq, MD Williams, Dylan A., NP Zorn, Jeffrey G., MD

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Policy Owner(s)

### All Ochsner Medical Center- Kenner employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Medical Center- Kenner and are not covered under the Financial Assistance Policy.

Adams, David N., MD
Adams, Stephen J., DO
Aguilar, David, MD

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#### Aharonian, Artin, MD Aikawa, Taro, MD Anand, Neil, MD Aventura, Emily T., MD Awwad, Reem S., MD Bownds, Shannon E., MD Branch Jr, Lionel A., MD Bronstein, Yulia L., MD Burdette, David D., MD Caldemeyer, Karen S., MD Caplan, Daniel I., MD Chang, John K., MD Chen, James C., MD Cho, Parina G., MD Clarke, Delphia M., MD Cohen, David J., MD Coll, Jonathan P., MD Conway, Deborah J., MD Cox-Alomar, Pedro R., MD Crouch, John E., MD Curtis, Bernadette R., MD Davae, Ketan C., MD Dave, Ritu, MD Davis, Steven W., MD Edson, Steven B., MD El-Akkad, Samih, MD Elbaage, Thar Y., MD Farrell Jr., Robert S., MD Fox II, Stephen G., MD Fox, Matthew A., MD Furubayashi, Jill K., MD Geatrakas, Christina S., MD Gibson, Aprile B., MD Giordano, Nicholas C., NP Goldstein, Baruch B., MD Gould III, Harry J., MD Hecht, Adam R., MD Heller, Howard T., MD

Hermann, Matthew, MD Last updated11/8/2023

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Hudson, Catherine T., MD Hughes Jr., Douglas E., MD Hussain, Erfan, MD Ivy, Cathleen A., MD Jacobs, David S., MD Jean-Baptiste, Ryan, MD Jimenez, Guillermo R., MD Karachalios, Michael D., MD Kato, Kambrie Y., MD Kendrick, Rhonda F., MD Kesala, Renata L., DO Khan, Sohail, MD Kolesnikova, Natalia, MD Kopp, Alan J., MD Krausz, David J., MD Lamoureux, Christine A., MD Lerro, Desiree, DO Loganantharaj, Nisha, MD Logothetis, Nickolas J., MD Lucchesi, Archana, MD Mallow, Jason D., MD Martin, Andrew J., MD Martin, Brett S., MD McDonnell, Kevin M., MD Miller, Kimberley S., MD Modica, Michael D., MD Morais, Joshua D., MD Morneau, Leonard T., MD Morrell, Mignonne, MD Mulloy, John P., MD Naveed, Nausheen, MD Nelson, Jr, Edmond C., MD Ngo, Jennifer S., MD Nicell, Donald T., MD Nussbaumer III, David P., MD Obembe, Olufolajimi O., MD Patel, Lincoln, MD Philip, Shailendri E., MD

Pratt, Alan G., MD Last updated11/8/2023

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Rai, Surinder K., DO Retif, Brandon J., MD Reuss, Peter M., MD Rhoden, Sandra J., MD Rideau, Alecia M., MD Roeder, Zachary, MD Rozell, Joseph M., MD Ruef, Robert A., MD Salber, Jason P., MD Schoellerman, Manal M., MD Sciuk, Adam A., MD Shou, Jason, MD Simpson, Dustin L., MD Singh, Ajay, MD Sonken, Ronald S., MD Sonnabend, Steven B., MD Staib Jr, Neil E., MD Stark, Janell E., NP Strauchler, Daniel A., MD Strong, Benjamin W., MD Tedesco, Kurtis L., MD Thalken, Gregory, MD Ullah, Ashfaq, MD VanNess III, William C., MD Voorhies, Rand M., MD Yamamoto, Shota, MD

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Zorn, Jeffrey G., MD



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Policy Owner(s) Patient Financial Services

### All Ochsner Medical Center- St. Mary employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Medical Center- St. Mary and are not covered under the Financial Assistance Policy.

Akbar, Syed A., MD
Amesur, Sandeep N., MD
Aquino, Suzanne L., MD
Arora, Ayush, MD
Aventura, Emily T., MD
Baker, Daniel M., MD
Bass, David K., MD
Belle, Troy A., MD
Berven, Michael D., MD
Boardman, John W., MD
Burton, Dennis M., MD
Camens, Mark L., MD
Carter, Courtney C., MD
Cavin, Lillian W., MD
Chopra, Corey W., MD
Dave, Bhavika R., MD
Dave, Ritu, MD
DeFriez, Stephen D., DO
Dubovsky, Elizabeth C., MD
Elbaage, Thar Y., MD
Faltaous, Mark A., MD
Goldstein, Baruch B., MD
Goradia, Dhawal A., MD
Hande, Rashmi, MD
Haug, James C., DO
Hotchkiss, Laura A., MD
Hughes, Lisa B., MD
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Policy Owner(s) Patient Financial Services

### All Ochsner Medical Center- West Bank and clinics employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care in Ochsner Medical Center- West Bank and clinics and are not covered under the Financial Assistance Policy.

Adams, David N., MD
Adams, Stephen J., DO
Aikawa, Taro, MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Bellina, James C., MD
Bishop, William E., CST
Brewer Jr., Byron L., RNFA
Bronstein, Yulia L., MD
Burris, Jennifer C., NNP
Caldemeyer, Karen S., MD
Chakraborti, Champa, MD
Chakraborti, Jyoti, MD
Chang, John K., MD
Chen, James C., MD
Cho, Parina G., MD
Conway, Deborah J., MD
Crouch, John E., MD
Culotta, Peter, MD
Curtis, Bernadette R., MD
Darling, Laurie Z., PhD
Dauzat Sr., Travis M., SA-C
Davae, Ketan C., MD
Dave, Ritu, MD
Davis, Steven W., MD
DeManuelle, Rachel, PA-C
Deutsch, Jules S., MD
Edson, Steven B., MD
Elbaage, Thar Y., MD

Fleming Jr., Robert A., MD
Fortino, James M., MD
Fox II, Stephen G., MD
Fox, Matthew A., MD
Geatrakas, Christina S., MD
Gibson, Aprile B., MD
Goldstein, Baruch B., MD
Goodwin, Stephen D., MD
Gupta, Narinder M., MD
Guy, Robert L., MD
Hecht, Adam R., MD
Hughes Jr., Douglas E., MD
Hussain, Erfan, MD
Ivy, Cathleen A., MD
Janani, Crystal S., MD
Jimenez, Guillermo R., MD
Jones, Destini L., CSFA
Kapoor, Vibhu, MD
Kappelman, Mark D., MD
Kesala, Renata L., DO
Key, Suzanne M., NNP
Khan, Sohail, MD
Klein, Jerome B., MD
Kolesnikova, Natalia, MD
Kopp, Alan J., MD
Krausz, David J., MD
Lamoureux, Christine A., MD
Lampard, Lori, NP
Lampkin, Candice R., LPN, ST
LaNasa, Elaine M., MD
Lebrun, Michel J., MD
Lerro, Desiree, DO



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<u>'olicy</u> Owner(s)	Patient Financial Services
	Tadasa Kuutia L MD

	Policy
Liddell, Manicia, NP	
Logothetis, Nickolas J., MD	
Madere, Earl J., MD	
Maggio, Stacy B., SA-C	
Mallow, Jason D., MD	
Marra, James P., MD	
Marshall, Daniel A., MD	
Martin, Brett S., MD	
McDonnell, Kevin M., MD	
McGinty, Tina M., CSFA	
Mehaffie, Douglas T., MD	
Miller, Kimberley S., MD	
Minokadeh, Said, MD	
Moore, John L., MD	
Morais, Joshua D., MD	
Mulloy, John P., MD	
Naveed, Nausheen, MD	
Nelson, Jr, Edmond C., MD	
Ngo, Jennifer S., MD	
Nicell, Donald T., MD	
Niles, Cherie S., MD	
Nussbaumer III, David P., MD	
Panchal, Dhruv, MD	
Philip, Shailendri E., MD	
Pratt, Alan G., MD	
Prattini, Michele A., NP	
Rai, Surinder K., DO	
Rhoden, Sandra J., MD	
Rideau, Alecia M., MD	
Rivera, Sherry L., DNP	
Rozell, Joseph M., MD	
Ruef, Robert A., MD	
Salber, Jason P., MD	
Sciuk, Adam A., MD	
Sones, Christopher L., FNP	
Sonken, Ronald S., MD	
Sonnabend, Steven B., MD	
Staib Jr, Neil E., MD	
Strong, Benjamin W., MD	
Last updated, 11/8/2023	

)	Patient Financial Services
	Tedesco, Kurtis L., MD
	Thaly, Kamalakant G., MD
	Threatt, Brittany F., CSFA
	Toledano, Jillian M., RN
	Ullah, Ashfaq, MD
	VanNess III, William C., MD
	Vu, Truyen T., MD
	Wagner, Frank, MD
	York, Lindsay R., MD
	Zorn, Jeffrey G., MD



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Policy Owner(s) Patient Financial Services

#### All Ochsner Clinic Foundation employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Clinic Foundation that are not covered under the Financial Assistance Policy.

Adams, David N., MD
Adams, Stephen J., DO
Aikawa, Taro, MD
Alombro, Clayton J., NP
Altaki, Soubhi, MD
Amaraneni, Kumar K., MD
Areinamo, Igor A., MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Bar, Barak, MD
Bhatti, Sana L., MD
Bishop, William E., CST
Block, Celeste A., DDS
Borzik, David M., MD
Brewer Jr., Byron L., RNFA
Bronstein, Yulia L., MD
Buisson, Lynsey S., RNFA

Burris, Jennifer C., NNP
Caldemeyer, Karen S., MD
Carney, Emily S., CSFA
Casey, Virginia H., CRNA
Cecchini, Heather Z., NP
Chang, John K., MD
Charbonnet, Jean H., CNIM
Chen, James C., MD
Cho, Parina G., MD
Conway, Deborah J., MD
Courtney, Casey W., PA-C
Craig, Ryan B., MD
Crouch, John E., MD
Curtis, Bernadette R., MD
Dauzat Sr., Travis M., SA-C
Davae, Ketan C., MD
Dave, Ritu, MD

Last updated, 11/8/2023

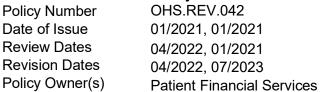
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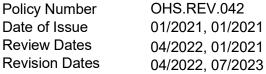
Davis, Steven W., MD
Dhakal, Laxmi P., MD
Domingue, James, MD
Edson, Steven B., MD
Elbaage, Thar Y., MD
Fowler, Tonya C., CFNP
Fox II, Stephen G., MD
Fox, Matthew A., MD
Geatrakas, Christina S., MD
Gibson, Aprile B., MD
Giordano, Nicholas C., NP
Goldstein, Baruch B., MD
Hecht, Adam R., MD
Herring, Whitney P., MD
Hinton, Joshua B., CSFA
Hughes Jr., Douglas E., MD
Hussain, Erfan, MD
Ivy, Cathleen A., MD
Janani, Crystal S., MD
Jimenez, Guillermo R., MD
Jones, Destini L., CSFA
Kapoor, Vibhu, MD
Kesala, Renata L., DO
Key, Suzanne M., NNP
Khan, Sohail, MD
Kolesnikova, Natalia, MD
Komar, Courtney L., NNP
Kopp, Alan J., MD
Krausz, David J., MD
Lamoureux, Christine A., MD
Lerro, Desiree, DO
Logothetis, Nickolas J., MD
Maddox, Mary E., PA-C
Maggio, Stacy B., SA-C
Magliolo, Lisa, NP
Mallow, Jason D., MD
Martin, Brett S., MD
Martin, Jennifer B., CRNA, DNP
Last Updated 11/8/2023

McGinty, Tina M., CSFA
McMillan, Tamina D., MD
Mesa, Tyler R., DDS
Miller, Kimberley S., MD
Miyakawa III, Johnny T., SA-C
Morais, Joshua D., MD
Moroz, Krzysztof, MD
Mulloy, John P., MD
Naveed, Nausheen, MD
Nelson, Jr, Edmond C., MD
Nelson, Steve, MD
Ngo, Jennifer S., MD
Nicell, Donald T., MD
Noble, Melynda C., MD
Noor, Beenish, MD
Norbo, Kristoffer A., DDS
Nussbaumer III, David P., MD
Ory, Benjamin M., DDS
Pennington, Sharon M., MD
Philip, Shailendri E., MD
Potter, Amy E., MD
Pratt, Alan G., MD
Rai, Surinder K., DO
Redmond, Cessalee N., CSFA
Rhoden, Sandra J., MD
Rideau, Alecia M., MD
Romanelli, Michael, MD
Roopani, Ghazala Q., MD
Rozell, Joseph M., MD
Ruef, Robert A., MD
Salber, Jason P., MD
Sandhu, Jasmine, MD
Schuler, Cori E., CRNA
Sciuk, Adam A., MD
Shahin, Amr A., MD
Sherlock, Misty G., DNP
Simpson, Sterling W., MD
Sones, Christopher L., FNP





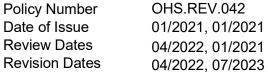
Sonken, Ronald S., MD
Sonnabend, Steven B., MD
Staib Jr, Neil E., MD
Stanley, Pamela, NP
Stewart, Patricia H., MD
Strong, Benjamin W., MD
Taylor, Stephanie N., MD
Tedesco, Kurtis L., MD
Threatt, Brittany F., CSFA
Tian, Di, MD
Ullah, Ashfaq, MD
VanNess III, William C., MD
Walker, Mallory C., NNP
Wheaton, Robert L., CRNA, DNP
Woodcock, Thai T., CSFA
Yoxtheimer, Lorene M., MD
Zorn, Jeffrey G., MD







All Outpatient Surgery Suite- Hancock employed physicians are covered under the Financial Assistance Policy.

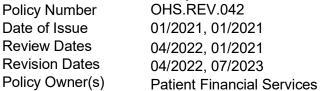


Policy Owner(s) Patient Financial Services



The following is a list of providers rendering care at Outpatient Surgery Suite- Hancock that are not covered under the Financial Assistance Policy.

Kolesnikova, Natalia, MD Goldstein, Baruch B., MD Hussain, Erfan, MD Dave, Ritu, MD Logothetis, Nickolas J., MD Aventura, Emily T., MD Ullah, Ashfaq, MD Khan, Sohail, MD Dauzat Sr., Travis M., SA-C Bishop, William E., CST Jones, Destini L., CSFA Tiller, Ashley D., SA-C
Hussain, Erfan, MD  Dave, Ritu, MD  Logothetis, Nickolas J., MD  Aventura, Emily T., MD  Ullah, Ashfaq, MD  Khan, Sohail, MD  Dauzat Sr., Travis M., SA-C  Bishop, William E., CST  Jones, Destini L., CSFA
Dave, Ritu, MD Logothetis, Nickolas J., MD Aventura, Emily T., MD Ullah, Ashfaq, MD Khan, Sohail, MD Dauzat Sr., Travis M., SA-C Bishop, William E., CST Jones, Destini L., CSFA
Logothetis, Nickolas J., MD Aventura, Emily T., MD Ullah, Ashfaq, MD Khan, Sohail, MD Dauzat Sr., Travis M., SA-C Bishop, William E., CST Jones, Destini L., CSFA
Aventura, Emily T., MD  Ullah, Ashfaq, MD  Khan, Sohail, MD  Dauzat Sr., Travis M., SA-C  Bishop, William E., CST  Jones, Destini L., CSFA
Ullah, Ashfaq, MD Khan, Sohail, MD Dauzat Sr., Travis M., SA-C Bishop, William E., CST Jones, Destini L., CSFA
Khan, Sohail, MD Dauzat Sr., Travis M., SA-C Bishop, William E., CST Jones, Destini L., CSFA
Dauzat Sr., Travis M., SA-C Bishop, William E., CST Jones, Destini L., CSFA
Bishop, William E., CST Jones, Destini L., CSFA
Jones, Destini L., CSFA
Tiller Ashley D SA-C
Tiller, Ashley D., SA C
McGinty, Tina M., CSFA
Redmond, Cessalee N., CSFA
Hinton, Joshua B., CSFA
Woodcock, Thai T., CSFA
Kavanagh, Joel B., MD
Rikabi, Khaled A., MD
Singh, Akannsha, MD
Lucore, Peter M., MD
Sangani, Bharat H., MD
Wong, David W., MD
Lerro, Desiree, DO
Herring, Calvin W., MD
Gibson, Aprile B., MD
Zhang, Jeanie C., MD
Yutzy, Gerald G., MD
Kenyherz, Gregory E., MD
Hecht, Adam R., MD
Gauriloff-Rothenberg, Jane B., MD
Edson, Steven B., MD
Staib Jr, Neil E., MD
Zelinka, Peter B., MD
Kaplan, Liat J., MD





Macfarlane, Patricia O., MD
Klein, Jerome B., MD
Aikawa, Taro, MD
Bronstein, Yulia L., MD
McDonnell, Kevin M., MD
Bold, Jonathan W., MD
Dyess, Derek S., MD
Sutcliffe, Joan H., MD
Ngo, Lawrence, MD
Liou, Wayne W., MD
Slone, Richard M., MD
Neher, Timothy J., MD
Nicell, Donald T., MD
Clarke, Delphia M., MD
Zuehlke, Peter D., DO
Encarnacion, Carlos E., MD
Reiner, Bruce I., MD
Goldberg, Eric L., MD
Zimmer, Wendy E., MD
Bogan, Jennifer K., MD
Kesala, Renata L., DO
Hughes, Jason D., MD
Hamada, Khaled, MD
Edwards, Robert L., MD
Pratt, Alan G., MD
Fiorito, Thomas F., MD
Wong, Waikeong P., MD
Boden, Thomas M., MD
Bisesi, Mark A., MD
Grinnell II, Orton F., CSFA



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Policy Owner(s) Patient Financial Services

### All Leonard J. Chabert Medicaid Center employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Leonard J. Chabert Medicaid Center that are not covered under the Financial Assistance Policy.

Adams, Stephen J., DO
Aikawa, Taro, MD
Aventura, Emily T., MD
Awwad, Reem S., MD
Bour, John W., CRNA
Breckenridge, Amy L., CRNA
Caldemeyer, Karen S., MD
Chang, John K., MD
Cho, Parina G., MD
Clarke, Delphia M., MD
Conway, Deborah J., MD
Davae, Ketan C., MD
Dave, Ritu, MD
Davis, Steven W., MD
Dyess, Derek S., MD
Edson, Steven B., MD
Elbaage, Thar Y., MD
Engbretson, Jon P., MD
Falgout, Robert J., CRNA
Fiorito, Thomas F., MD
Foret, Jude J., CRNA
Fox II, Stephen G., MD
Fox, Matthew A., MD
Geatrakas, Christina S., MD
Gibson, Aprile B., MD
Goldstein, Baruch B., MD
Griffin, Jason M., CRNA
Hussain, Erfan, MD
Ivy, Cathleen A., MD
Jimenez, Guillermo R., MD
Kesala, Renata L., DO

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N RATIONAL TRANSPORT
Khan, Sohail, MD
Kolesnikova, Natalia, MD
Kopp, Alan J., MD
Lerro, Desiree, DO
Logothetis, Nickolas J., MD
Macke, Lauren E., MD
Marmande, Mark, CRNA
Martin, Brett S., MD
Matthews, Lee H., PhD
McDonnell, Kevin M., MD
Meaux, Eric J., NP
Morais, Joshua D., MD
Murai, Naoki, MD
Ngo, Jennifer S., MD
Parada-Orrego, Sandra, MD
Philip, Shailendri E., MD
Roberson, Anna W., CRNA
Rozell, Joseph M., MD
Ruef, Robert A., MD
Rulnick, Adam D., MD
Salber, Jason P., MD
Sciuk, Adam A., MD
Shaffrey, Julie K., MD
Sonken, Ronald S., MD
St. John, David S., MD
Staib Jr, Neil E., MD
Sutcliffe, Joan H., MD
Tatford, Brent C., MD
Tiemann, Dawn D., MD
Turner III, James H., MD
Ullah, Ashfaq, MD

All Rush- Ochsner Choctaw General Hospital employed physicians are covered under the Financial Assistance Policy.

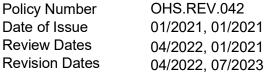


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Revision Dates 04/2022, 07/2023

Policy Owner(s) Patient Financial Services

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Fagbongbe, Eniola MD Moody, Joseph M DMD

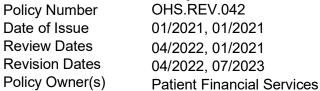


Policy Owner(s) Patient Financial Services



The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Choudhary, Anita MD			
Wilkinson, Brian MD			
Khan, Eesha MD			
Hollingsworth, James W. DMD			
May, Jerry B. CRNA			
Brents, Melissa J MD			
Hughes, Ralph C. III MD			
Gatlin, Kenya LCSW			
Lott, Victoria N. PA			
Chisholm, Kelsie R. FNP			
Bozeman, Melinda A. RNFA			
Cain, Sierra G. FNP			





All Ochsner Rush Health employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Milling, Alan K RRA			
Choudhary, Anita MD			
Wilkinson, Brian MD			
Peyton, Charles MD			
Khan, Eesha MD			
Beard, Gail NNP			
Gunter, Gina E NNP			
Vance, Gregory MD			
Bunyard, Heather D FNP			
Hollingsworth, James W.			
DMD			
May, Jerry B. CRNA			
McCarty, John B DMD			
Hicks, Karen M. MD			
Gray, Leslie B MD			
Thomley, Martin L MD			
Brents, Melissa J MD			
Goodman, Perry J. MD			
Hughes, Ralph C. III MD			
Anderson, Russell S MD			
LeBlanc, Stephen MD			

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Gore, Troy RRA

Ohaegbulam, Gail C. MD

Hannah, Wilson MD

Khan, Asad MD

Waxman, Ema MD

Shaw, Arie C. MD

Johnson, Emily DO

Pezzuto, Laura M. MD

Richardson, Kenneth W.

RNFA

Sharma, Manika MD

Lott, Victoria N. PA

Chisholm, Kelsie R. FNP

Bozeman, Melinda A. RNFA

Veerisetty, Sai S. MD

Cain, Sierra G. FNP

Topping, Kimberly FNP



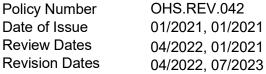
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Policy Owner(s) Patient Financial Services

#### All Rush Ochsner Scott Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Choudhary, Anita MD Khan, Eesha MD Ross, Jamie E. DMD May, Jerry B. CRNA Lott, Victoria N. PA Chisholm, Kelsie R. FNP Cain, Sierra G. FNP



Policy Owner(s) Patient Financial Services

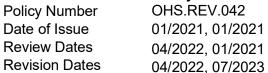


### All Rush Ochsner Specialty Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

Milling, Alan K RRA			
Choudhary, Anita MD			
Wilkinson, Brian MD			
Peyton, Charles MD			
Khan, Eesha MD			
Bunyard, Heather D FNP			
Hicks, Karen M. MD			
Gray, Leslie B MD			
Brents, Melissa J MD			
Goodman, Perry J. MD			
Hughes, Ralph C. III MD			
Anderson, Russell S MD			
Gore, Troy RRA			
Richardson, Kenneth W.			
RNFA			
Lott, Victoria N. PA			

Last Updated 11/8/2023



Policy Owner(s) Patient Financial Services



All Rush Ochsner Stennis Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.

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Khan, Eesha MD

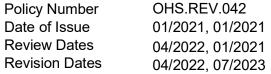
May, Jerry B. CRNA

Lott, Victoria N. PA

Chisholm, Kelsie R.

**FNP** 

Cain, Sierra G. FNP



Policy Owner(s) Patient Financial Services



### All Rush Ochsner Watkins Hospital employed physicians are covered under the Financial Assistance Policy.

The following is a list of providers rendering care at Ochsner Rush that are not covered under the Financial Assistance Policy.



#### **Attachment B Financial Assistance Application**

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Policy Owner(s) Patient Financial Services

### Financial Assistance Process & Application

The Ochsner Health System ("OHS") is committed to providing financial assistance for patients with a demonstrated financial need or hardship, who have received medically necessary healthcare services provided by OHS. Medically necessary services are services that are reasonable or necessary for the diagnosis or treatment of an illness or injury. Medical necessity will be determined by the examining physician. This application does not serve as a guarantee of financial assistance or reduction in outstanding liability.

#### Application must include:

- All required documents for you and your co-applicant if applicable.
- Proof of Dependents for anyone listed on application.
- Completed Ochsner Financial Assistance Application
- Signed & Dated Patient Attestation Form
- Proof of LA or MS Residency

#### Please include all applicable documents listed below:

#### A. Proof of Income (Please provide 1 of the following):

- a. Copy of tax return (Form 1040) for current tax year or
- b. Copy of three (3) most recent pay stubs.
- c. If unemployed, please provide letter from last employer OR copy of unemployment award letter OR letter certifying denial of unemployment benefits from applicable state department of labor
- d. If no income can be provided, please complete and sign the No Income Verification/Statement of Support (view attachment)
- e. If separated, please submit a copy of tax return (Form 1040) for current tax year.
- f. Copy of Social Security Administration monthly award letter
- g. Copy of Disability monthly award letter

#### B. Copy of Healthcare Insurance card/information (If applicable)

#### C. Proof of Residency (Please provide 1 of the following):

- a. Valid Louisiana Driver's License/Identification Card
- b. Current Utility Bill (shows name and address of applicant)
- c. Lease Agreement (shows name and address of applicant)
- d. Voter Registration

#### D. All other income: (Please provide 1 of the following):

- a. Spousal/Child Support (Copy of letter stating monthly award amount)
- b. Rental Property
- c. Investment Income

#### E. Proof of Dependents (Please provide 1 of the following):

- a. Copy of tax return (Form 1040) for current tax year
- b. School records or statements
- c. Health provider statements

Please Mail Completed Info to:

Ochsner Health System

Attn:

1514 Jefferson Hwy New Orleans, LA 70121

Applications can also be emailed or faxed to:

Fax- (504)-842-0322

Email- OchsnerFADocs@ochsner.org

#### **Financial Assistance Application**

MRN:			

	N	//KN		
Income Information: Please complete the income information below.  If married, please include spouse income information under the Co-Applicant fields.				
If married, please	include spouse	e income informat	ion under the Co-A	Applicant fields.
Income Sources	Applicant	Monthly Gross	Co-Applicant	Monthly Gross Income
Employment	\$		\$	
Social Security	\$		\$	
Disability	\$		\$	
Unemployment	\$		\$	
Rental Property	\$		\$	
Investment Income	\$		\$	
Spousal Support	\$		\$	
Child Support	\$		\$	
		Total C	Combined Income	\$
		A!!4(-)		
Annlicent/Cuerente	r Information	Applicant(s) Inf	ormation	
Applicant/Guaranto	or information			
Relationship to pa	itient:	Marital :	Status (*):	
relationship to pe	itiont.	<u> </u>	otatas ( ).	
[] Self [] Spouse [	] Parent	[] Single	[] Married [] Divorce	ed [] Separated
Last Name	First Name	Middle	Initial So	cial Security Number
Date of Birth	Number of	Age		Current
	Dependents	Depend	dents Tele	phone Number
Street Address	Cit	y :	State	ZIP
Current Employer				Position
If you are not work	ina. how lona h	ave vou been une	employed?	
		are jeu neem am		

Co-applicant Inform * If married, please in		ation and income		
Relationship to pa	tient:			
[] Self [] Spouse	[] Parent			
Last Name	Pinet No.	88:441-1-1-14:-1	On sint On a writer Name have	
Last Name	First Name	Middle Initial	Social Security Number	
Date of Birth	Number of Dependents	Age of Dependents	Current Telephone Number	
	Dependents	Dependents	relephone Number	
Street Address	City	State	ZIP	
Current Employer			Position	
If you are not working, how long have you been unemployed?				

#### Attachment(s)

Attestation
No Income Verification

#### Attestation

- I have complied with the Ochsner Medical Cost Assistance Program ("MCAP") screening process
  to determine if I may be eligible for alternate resources (COBRA, Social Security, Medicaid, and
  Victim of Crime).
- I understand that until I have complied with the MCAP eligibility process, or applicable application process, I will not be eligible for financial assistance.
- I understand that balances due to non-medically necessary services, such as purely elective or
  cosmetic services are not eligible for financial assistance. I also understand that balances over 240
  days from the date of the first post discharge bill for an episode of care will not be included in this
  request.
- If I have included balances due to purely elective or cosmetic services, they will not be adjusted. If they are adjusted in error, they will be reinstated.
- If applicable, I have provided my most recent/current Insurance card with appropriate information to submit past, present, and future claims.
- I have provided all requested documentation from page 1 of this application. I attest that all information provided on this application, as well as all supporting documents are accurate and truthful to the best of my knowledge and ability.

Printed Name	Signature
Date of Application	Phone/Contact
Address (Street	Address, City, State, Zip)

#### No Income Verification/Statement of Support

any monthl To the best	ly/yea t of m	arly income. The appli ny knowledge, the app	cant has liste licant has no	er Health The a ed you as their income and I c	cant) if applicable upplicant has stated they do not recessole means of support. ertify this to be true. I am either prowith financial support as specified be	viding
		(Relationship	to the applica	ant-for example: S	helter, Mother, Father, Other)	
l am provi	ding:	_				
	•	Food and Shelter	\$		Approximate monthly total	
	•	Financial Support	\$		Approximate monthly total	
	•	Other	\$		Approximate monthly total	
Printed	Name	e (of supporter)		Signature	(of supporter)	
Date				Phone/Co	ontact	
		Address	(Street Add	Iress, City, Sta	te, Zip)	
	****	If you are not receivi	ng income f	from any sourc	e please sign here****	
<b>I</b> ,any sour	ces c	currently.	am n	ot receiving inc	ome or financial support from	
<b>Signatu</b> Applicant	re /Co-A	pplicant ( <i>if applicabl</i> e)		Date		
			Ocl	il Completed Info hsner Health		
				Jefferson Hwy Ieans, LA 70121		

<u>Applications can also be emailed or faxed to:</u> Fax- (504)-842-0322

Email- OchsnerFADocs@ochsner.org



# **Attachment C Amounts Generally Billed Discounts Financial Assistance Policy**

Policy Number OHS.REV.042

Date of Issue 01/2021, 01/2021

Review Dates 01/2022, 01/2022

Revision Dates 01/2023, 01/2023

Policy Owner(s) Patient Financial Services

Facility Charge	Calculated Discount Rate
Jeff Hwy, Baptist, Westbank	79%
Baton Rouge	70%
Hancock Hospital	65%
Kenner	74%
Northshore	77%
St. Mary	83%
St. Anne	53%
Ochsner Rush Medical Center	71%
Ochsner Specialty Hospital	65%
Ochsner Choctaw General	38%
Ochsner Scott Regional	44%
Ochsner Laird Hospital	39%
Ochsner Stennis Hospital	24%
Ochsner Watkins Hospital	25%
Ochsner Rush Clinic	59%

Physician Charge	Calculated Discount Rate
Jeff Hwy, Baptist, Westbank	61%
Baton Rouge	61%
Hancock Hospital	69%
Kenner	61%
Northshore	61%
St. Mary	61%
St. Anne	61%
Ochsner Rush Clinic	59%



#### Attachment D Facilities Covered by Financial Assistance Policy

Policy Number OHS.REV.042

Date of Issue 01/2021, 01/2021

Review Dates 01/2021, 01/2021

Revision Dates 01/2023, 01/2023

Policy Owner(s) Patient Financial Services

### OHS.REV.042 applies to the following hospital facilities and the associated provider-based departments of each:

Ochsner Medical Center

Ochsner Baptist Medical Center

Ochsner Medical Center - Baton Rouge

Ochsner Medical Center- Hancock

Ochsner Medical Center - Kenner

Ochsner Medical Center - North Shore

Ochsner St. Anne General Hospital

Ochsner St. Mary

Ochsner Medical Center - West Bank

Ochsner Rush Medical Center

Ochsner Specialty Hospital

Ochsner Choctaw General

Ochsner Scott Regional

Ochsner Laird Hospital

Ochsner Stennis Hospital

Ochsner Watkins Hospital